

Lisa Murray

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QUALIFICATIONS SUMMARY

Communications professional combines management and extensive teaching experience with a passion for developing critical, creative thinkers who can work both collaboratively and independently. Strong project management, interpersonal, and organizational skills are strengthened by rigorous development as a dialogue facilitator, writing process instructor, office manager and presentation coach.

EDUCATION

Boston College Master of Arts, Literature	Boston, MA 1995
Asbury College Bachelor of Arts, English Secondary Education, Art Minor	Wilmore, KY 1992

EXPERIENCE

University of Tennessee <i>Assistant Department Head</i>	Knoxville, TN August 2008 – present
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- Coordinated 45+ accounts within \$5,000,000+ annual budget
- Standardized reporting processes for external organizational metrics
- Developed and implemented process for faculty peer teaching reviews and doctoral student teaching development
- Initiated regular lead staff meetings and assistant department head meetings to improve communication throughout the college
- Streamlined processes for scheduling, managing graduate assistantships, assigning charges and awarding scholarships

Senior Lecturer

August 2008 – present

• Faculty Development

- Led writing process for publication workshop and co-facilitated active learning workshop at UT-Martin August 2017
- Co-facilitated orientation for UT-Teaching & Learning Center with the UT-Knoxville College of Social Work August 2017
- Co-facilitated strategic planning for UT-Knoxville Entomology and Plant Pathology Department December 2016
- Facilitated sessions at Action Research Network of the Americas Conference June 2016
- Co-facilitated for UT-Teaching & Learning Center at New Faculty Orientation and Faculty Interest Groups 2012

• Doctoral Level

- Developed and implemented academic writing course to help students optimize “how” they write 2010 – present
- Crafted and delivered 90-minute writing workshops for Engineering students 2017 - 2018

• Masters Level

- International full-time MBA– developed specialized curriculum tailored to multilingual students’ needs August 2009 – March 2017
 - Integrated collaborative communication methods and accent management coaching to foster greater confidence in speaking
 - Created case-based scenarios, structured presentation and writing workshops to maximize active engagement
- Physicians Executive MBA
 - Developed and delivered social media in healthcare sessions 2015 - 2017
 - Coached presentations 2012 - 2016
- Business Analytics MS Fall 2012
 - Created and taught applied Business Communications

• Undergraduate Level

- Taught ENG 295 (Business Communication) with integrated active learning pedagogy 2008 - 2009, summers 2010 & 2012

Collaborative Communication Practices

Knoxville, TN

Associate

- All Souls Knoxville January 2016 – November 2017
 - Initiated, co-developed and co-implemented 2-year training program for congregational culture change
 - Equipped 63 members through 3 sets of retreats with 10 weekly follow-up sessions and an 8-week advanced series to develop honest and meaningful relationships through hospitable, humble inquiry
- Certification Co-facilitator (Level 2- Train the Trainer) January – March 2017
- Greene County school district for facilitator coaching 2016
- I.G. Brown National Guard Training and Education Center 2013 - 2015
 - Trained instructors to implement collaborative communication for more active student learning
 - Observed and coached instructors
- Tennessee Rule 31 Mediator Training October 2011

Edit Consultation

Belmont, MA & Knoxville, TN

1997 - present

- Academic articles
- Books and book chapters
- Proposals
- Autobiographies
- Conference proceedings
- Websites
- Blogs
- Dissertations
- White papers

PROFESSIONAL DEVELOPMENT

- **Center for Courage and Renewal**
 - (Parker Palmer) 4-weekend retreat series November 2017 – June 2018
- **National Communication Association**
 - 1-week Faculty Development-Health Care Communication July 2017
 - 1-week Faculty Development-Health Care Communication July 2013
- **Community Building Institute** June 2017
- **Presencing Institute**
 - Foundations Program November 2015
- **University of Tennessee Executive Education**
 - 1-week Lean Processes in Business September 2014
 - 1-week Women, Power and Leadership September 2012
- **Institute for Collaborative Communication**
 - Advanced Certificate for Collaborative Communication July 2014
- **International Association for Business Communicators**
 - Certificate in Corporate Social Media Strategy March 2014
- **UT – Teaching and Learning Center Summer Teaching Institute**
 - 1 – week faculty development – technology and pedagogy June 2013
- **Boston U, U Massachusetts, Lesley, Framingham State, U Tennessee & others**
 - 60+ graduate credits – pedagogy, writing and communication 1996 - 2012

ACTIVITIES - CURRENT

- Facilitator – monthly artist group to create and contemplate
- Co-facilitator – weekly informal collaborative communication
- Member – Association for Business Communication
- Member – National Communication Association
- Member – All Souls Knoxville

ACTIVITIES - PREVIOUS

- High School Education – Advanced Writing, American Literature, Media Studies, Humanities, Creative Process, Theater
- Soccer – 15+ years, co-recreational, club and intramural
- Art – mixed media, graphic design, local groups, 1-week national workshops
- Writing – groups, readings, spoken word poetry
- National Endowment for Humanities – 6-week study-Native American Culture, History and Literature then facilitate 2 workshop