

Curriculum Vitae
J. Paul Dittmann, Ph.D.
308 Stokely Management Center
University of Tennessee
Knoxville, TN 37966
865-974-9413
jdittman@utk.edu

Education:

- Ph.D. Industrial Engineering and Operations Research
-University of Missouri, Columbia, MO, May 1973
-GPA: 4.0/4.0
-Dissertation: Surrogated Linear and Quadratic Programming

- M.S. Industrial Engineering
-University of Missouri, Columbia, MO, May 1971
-GPA: 4.0/4.0
-Thesis: Surrogated Linear Programming

- B.S. Industrial Engineering
-University of Missouri, Columbia, MO, May 1970
-GPA: 4.0/4.0
-Member Alpha Pi Mu (Industrial Engineering Honorary Society)
-Member Tau Beta Pi (Engineering Honorary Society)

Major Awards

- Master's thesis was the 1972 winner of the National Graduate Research Award sponsored by Institute of Industrial Engineers and IBM.

- Inducted in the *University of Missouri Industrial Engineering Hall of Fame*, 2008

- Selected as a Rainmaker by *DC Velocity Magazine*, July 2011

- Selected by Supply Chain Management Operations as one of the *Ten Supply Chain Thought Leaders*, 2013

Other

- A member of the Board of Directors of Kenco. (Retired after five year term in October 2018.)

Teaching Experience
Traditional Classroom Teaching

COURSE TAUGHT	DATE	UNIVERSITY
SCM 460 Special Projects Course Pilot course, which I developed, where student teams work on real world company projects.	2017	University of Tennessee
Capstone: SCM 460: Global Supply Chain Strategy	2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020	University of Tennessee
Supply Chain Management for MBAs. SCM 506.	2015, 2016	University of Tennessee
Executive in Residence Leadership course, Business 417	2009, 2010	University of Tennessee
International Logistics	Spring, 2005	University of Tennessee
MBA Statistics	Spring, 1991 Fall, 1992	Ashland University
Micro-Economics	Summer 1992	Ashland University
Production Operations Management	Summer, 1991 Fall, 1992	Ashland University
Macro Economics	Fall, 1991	Ashland University
Operations Mgmt.	Winter, 1996	Western Michigan University

Management Science	Fall, 1995	Western Michigan University
Global Aspects Of Business	Winter, 1997	Western Michigan University
Operations and Technology Management	Fall, 1997	Western Michigan University

Teaching Experience

Public Seminars (Sole presenter in a one or two day setting.)

SEMINAR TITLE	LOCATION/ DATE	LENGTH	CONTACT
World class Manufacturing-The Imminent Revolution in American Manufacturing	Ashland University Ashland, Ohio April, 1991	Two days Public seminar 55 attendees	Steve Krispinsky Exec. Director MBA program
The World Class Manufacturing Triad	Ashland University Columbus, Ohio September, 1991	Two Days Public Seminar 30 attendees	Steve Krispinsky
World Class Manufacturing	Wittenburg University Springfield, Ohio April, 1992	One Day Public Seminar 48 Attendees Sold Out	Paul Pariato, Dean School of Continuing Education
Manufacturing in the Next Decade: Building a Chain to the Customer	Ashland University. Ashland, Ohio July, 1992	Two Days MBA & Public Seminar 70 Attendees Sold Out	Steve Krispinsky

Total Manufacturing Excellence: Quality, Speed, and People	Indiana State University Terre Haute, Indiana October, 1992	One Day Public Seminar 47 Attendees	Bob Watters, Director of Continuing Education
World Class Logistics: Reengineering the Supply Chain	Ashland University Ashland, Ohio June, 1995	Two Days MBA & Public Seminar 50 Attendees	Steve Krispinsky
Integrated Logistics: The Challenge of Managing the Supply Chain	Western Michigan University Kalamazoo, MI June, 1997	1 Day Public Seminar	James McFaul Office of Continuing Education
Project Management	Ashland University Ashland, Ohio June 1998	Two Day MBA and Public Seminar 50 Attendees	Steve Krispinsky
Project Management in a Global Environment	Project Management Institute April 1999 Repeated: July 1999	Two Day Public Seminar in Minneapolis and repeated in San Francisco	The Project Management Institute
Project Management in a Global Environment, Renewed For 2000	Project Management Institute July 2000 Repeated: October 2000	Two Day Public Seminar in San Francisco and repeated in Toronto	The Project Management Institute
Project Management in a Global Environment, Renewed For 2001	Project Management Institute Renewed for two sessions in 2001 July, October 2001	Two Day Public Seminar in Chicago and repeated in San Diego	The Project Management Institute
Conducting Business in a Global Environment: New Skills and Tools Needed	Ashland University Ashland, Ohio November, 2000	Two Day MBA and Public Seminar	Steve Krispinsky, Ashland University
Negotiating Across Cultures: Global Project Management	Project Management Institute November, 2001	One Day Public Seminar in Nashville, Tenn.	The Project Management Institute

Global Project Management	Project Management Institute July, 2002. Repeated in August, 2002	Two Day public seminar Chicago, Cincinnati	The Project Management Institute
Global Project Management : Negotiating Across Cultures	Project Management Institute October, 2002	One Day Public Seminar in San Antonio, TX	The Project Management Institute
Negotiating Around the World	Ashland University Ashland, Ohio July, 2003	Two day seminar	Steve Krispinsky
Global Project Management : Negotiating Across Cultures	Project Management Institute September, 2003	Expanded to two-day Public Seminar in Baltimore, MD	The Project Management Institute
Lean Manufacturing	Ashland University Ashland, Ohio April, 2004	Two day MBA and public seminar	Steve Krispinsky
Supply Chain Transformation	ISM Conference	Conference presentation	

Executive Education

Topic	Date	Place
Sales and Operation Planning	2007, 2008, 2009, 2010, 2011, 2012 2013, 2014	Walgreens (2012) Honeywell (2007-2014)
Demand Management	2012, 2013	University of Tennessee
Supply Chain Financial Management	2012, 2013	University of Tennessee
Supply Chain Relationships Management	2012, 2013	University of Tennessee
Product and Portfolio Management	2009-2014	Honeywell
Inventory Management	2009-2014	Honeywell
Demand Management	2009, 2014	Honeywell

Certification		
Supply Chain Management Overview	2011-2013	Lowe's
Network Optimization	2005-2013	University of Tennessee, Sony U.S. Marine Corp
Transportation Strategies	2005-2013	University of Tennessee, Sony
Change Management	2005-2013	University of Tennessee, Norfolk Southern Railroad Honeywell U.S. Marine Corp
Lean Manufacturing Lean Supply Chain	2005-2010	CHEP Sony Lowe's
Information Technology for Supply Chain	2005-2011	Honeywell U.S. Marine Corp
Project Management	2007-2013	OfficeMax Fiskars

Resume

Pete Patton Fellow, Assistant Department Head and Professor of Practice, Department of Supply Chain Management (1/1/19-Present)

- Responsible for coordinating managing a wide array of activities within the department, including assignment of faculty to courses, adherence of faculty to university rules, managing accreditation tests, awarding scholarships, managing graduate assistantships, manage curriculum changes, etc.
- Teach multiple supply chain management courses in all semesters, including a summer session.
- Served as the liaison for the new business building in 2022
- Served as department representative on the Haslam Undergraduate Policies Committee
- Serve on the Chancellor sponsored Agility Task Force for process improvement

Executive Director, Global Supply Chain Institute at the University of Tennessee (1/1/11-12/31/18)

- This position includes all of the responsibilities of the position below and in addition includes:
- Continued growth of the Supply Chain Forum, which has expanded from 14 companies to 70 companies during my tenure.
- Coordination of activities of a senior executive advisory board, including 45 senior (VP level and above) supply chain executives
- White paper production, distribution and promotion to spread world-class academic research to practitioners.
- Coordination of a consistent face for all University of Tennessee supply chain outreach programs, including the supply chain executive education programs, and the supply chain full-time degree programs.
- Coordination of cross-disciplinary research on supply chain topics, culminating in the publication of numerous white papers.

Director, Corporate Partnership, and Managing Director Supply Chain Forum, University of Tennessee (1/1/05-12/31/10)

- Undergraduate logistics courses for the business school taught, including the capstone strategy course for logistics seniors
- Supply chain executive education programs taught, including Change Management, Lean, Supply Chain Systems, and Network Optimization.
- New executive education programs also developed for the university.
- Management of the Supply Chain Forum, and Demand Management Forum including responsibility for the relationship with the over 65 sponsoring firms.
- Management of a significant amount of project work with a wide range of firms who approach the business school, as summarized at the end of the document, including all supply chain audits.
- Management of the Executive in Residence Program bringing senior executives to campus to interact with the top undergraduate and MBA students, along with teaching a course on business leadership to those students.

**Vice President, Supply Chain Strategy, Projects, and Systems (11/00-12/04)
Whirlpool Corporation**

Reports to Vice President Supply Chain

- Responsible for the Whirlpool supply chain strategy development, as well as the implementation of that strategy. This involves implementing a large portfolio of projects on time, on budget, on benefit.
- Responsible for a wide range of projects focused on customer service improvement, cost reduction, and working capital reduction. Over \$500 million in working capital reduced with major improvements in all measures.

**Vice President, Global Logistics Systems and Manufacturing Processes
(1/95- 11/00) Whirlpool Corporation**

Reported to Senior V.P. Corporate Manufacturing and Technology

- Responsible for a portfolio of projects to implement Whirlpool's logistics and manufacturing strategy worldwide
- Responsible for world class manufacturing planning, forecasting systems, quality systems, advanced manufacturing processes, and traditional logistics systems
- Projects and systems implemented in Sweden, France, Germany, Argentina, México, Brazil, China, and India

Vice President, Logistics (12/92-1/95) Whirlpool Corporation

Reported to Executive V.P. North American Appliance Group

- Responsible for all North American Logistics operations, including a \$225 million operating budget and over 1000 people. Over \$20 million in cost.
- Responsible for scheduling production for all factories and a managing a \$500 million inventory. (availability up 25%)
- Leader of the Corporate Task Force to reengineer the supply chain process

Director, Manufacturing Technology (2/88-12/92) Whirlpool Marion Division

Reported to the V.P. of the Marion Division, the world's largest dryer factory

- Responsible for all Division technology and engineering
- Achieved over \$15 million in savings, a 30% reduction in inventory, and a 15% improvement in quality
- Developed and implemented the World Class Manufacturing strategy
- 240-person department, \$19 million operating budget, \$10 million capital budget

Corporate Director, Manufacturing Planning (11/86-2/88)

Reported to Whirlpool's Vice Chairman and Chief Operating Officer

- Implemented a Maquila factory in Reynosa, Mexico
- Responsible for manufacturing planning, production planning, and capital projects

Corporate Director, Strategic Planning (1/88-11/86)

Reported to Whirlpool's Vice Chairman and Chief Marketing Officer

- Implemented the first Corporate strategic planning system in all divisions
- Provided analytical support for the KitchenAid and Philips(Europe) acquisitions

Director, Logistics (4/83-1/85)

- Implemented a new inventory management system saving over \$5 million annually
- Provided analytical support for warehousing, transportation, and inventory control

Director, Marketing Services (1/81-4/83)

- Established company's first competitive analysis system

- Responsible for competitive and business analysis, forecasting, survey Research

Manager, Distribution Operations (11/76-1/81)

- Managed an \$80 million inventory and automated the order processing function

Manager, Business Analysis (8/75-11/76)

- Developed sales forecasts for all product segments

Operations Analyst (5/73-8/75)

- Developed computer simulation models to resolve manufacturing Issues

White Papers Authored or Co-Authored

White Paper's Authored	Date
1. Selecting and Managing a Third Party Logistics Provider	January, 2016
2. New Supply Chain Technology	April 2017
3. Managing Risk in the Global Supply Chain	Summer 2014
4. The ABCs of DCs	February 2015
5. Global Supply Chains	November 2014
6. Supply Chain Talent	April 2015
7. Transform Your Supply Chain with Talent	Spring 2016
8. Game Changing Trends in Supply Chain	Spring 2013
9. Bending the Chain	Spring 2014
10. Best Practices for Managing Global Supply Chain Cost	December 2014
11. Inbound Transportation	January 2015
12. End to End Supply Chain Collaboration	October 2017
White Papers as Contributing Editor	Date
Creating a Transparent Supply Chain	November 2016
Platform Life Cycle Management	December 2015
Transportation 2025 Megatrends	April 2017
Demand Supply Integration	February 2108

Presentations at Conferences

Conference	Date	Presentation Topic
Peru Supply Chain	2015	Supply Chain Strategy and Project Management

Institute		
Material Handling Institute	2015	Supply Chain Strategy
ISM Conference	2015	Taking Collaboration to the Next Level
Business Best Practices and Emerging Technologies (University of Wisconsin)	2013	Developing a Transformational Supply Chain Strategy
Material Handling and Logistics Conference	2013	The New Supply Chain Agenda
Multiple Webinars	2010-2013	<p>Game Changing Trends in Supply Chain</p> <p>Book: The New Supply Chain Agenda: Harvard Business Review sponsored, and another sponsored by Supply Chain World</p> <p>Transportation Management Best Practices by Supply Chain Management Review</p> <p>Supply Chain Mega Trends By World Trade Magazine, and another by Steelwedge</p> <p>Supply Chain Talent Management by University of Tennessee</p>
SCOPE Conference	4/13	The New Supply Chain Agenda
Supply Chain and Logistics Conference	12/12	The New Supply Chain Agenda
ISM Conference	4/12	Taking Collaboration to the Next Level
VCF Annual Fall Conference	11/11	Taking Collaboration to the Next Level
Hydraulic Institute	3/11	Supply Chain Management
Supply Chain Conference Antwerp, Belgium	4/08	Review of Harvard Business Review article: Are You the Weakest Link in Your Supply Chain?"
Orthopedic Annual Convention	6/08	Supplier Collaboration
Supply Chain	3/07	Developing a Supply Chain Strategy at Whirlpool

Conference Istanbul, Turkey		
World Trade Magazine Web Cast	1/07	Global Risk in Outsourcing
Transportation Intermediaries Association	10/06	Leading Edge Trends in Supply Chain
World Trade Magazine On-line University	3/06	Leading Edge Trends in Supply Chain
National Confectioners Conference	7/05	Leading Edge Trends in Supply Chain
Purdue University MBA Group	4/03	Leveraging the Supply Chain at Whirlpool to Achieve Superior Customer Service and Financial Results
Supply Chain 2003 Seminar by Northwestern University	2/03	Improved Overall Financial Performance through Superior Supply Chain Design
Supply Chain 2002 Seminar by Northwestern University	3/02	Using the Supply Chain to Maximize the Financial Performance of the Firm
Great Lakes Chapter of The project management Institute (after dinner presentation)	4/02	Global Project Management
St. Louis University Supply Chain Conference	10/01	Developing a Financially Optimized Supply Chain Strategy
Logistics /Distribution Management 2001 Seminar at Northwestern University	3/01	Improving Overall Corporate Financial Performance through Supply Chain Excellence
The 2000 Purchasing and Supply Chain Management Executive Seminar at Michigan	6/00	Economic Value Added Applications in Industry

State		
E-Logistics Conference Chicago, IL	6/00	How E-Logistics Will Revolutionize Traditional Supply Chain Strategies
Supply Chain 2000 Seminar sponsored by Northwestern University	2/00	Achieving Financial Breakthrough Through Supply Chain Excellence
Conference Board 2000 Logistics Conference	1/00	Breakthrough Strategies in Logistics
Global Supply Chain Forum Sponsored by Ohio State University	2/99	Optimizing EVA Through Supply Chain Excellence
Logistics/ Distribution Management 1999 Seminar at Northwestern University	2/99	Managing the Supply Chain to Improve Financial Performance and Maximize Shareholder Value
Logicon 99 Chicago, IL	1/99	Developing Globally Standardized and Harmonized Performance Measures As the Critical Foundation for a Successful Global Supply Chain
Institute of International Research	1/99	-Conference Chairman -Also presented: Measuring Supply Chain Performance on a Global Scale
Council of Logistics Management	10/98	Working Capital Reduction Through Reengineering the Supply Chain
Second International Congress, Sponsored by ITESM, Guadalajara, Mexico	3/98	Project Management in a Global Environment, a paper presented to an audience of 700 in Guadalajara, Mexico
Institute for International Research Global Logistics Conference	3/98	Driving Competitive Advantage through the Supply Chain. Paper presented in New Orleans
MIT/Logistics Management Magazine Roundtable	9/97	Participated with 16 supply chain executives in a roundtable, resulting in a publication in <i>Logistics Management</i> magazine

Council of Logistics Management Chicago National Convention	10/97	Chaired an 8 tract session: Driving Competitive Advantage Through the Supply Chain
Council of Logistics Management Orlando National Convention	10/96	Planning for Logistics in a Global Corporation
Society of Manufacturing Engineering- Autofact Conference-Detroit	11/92	Chaired Tract: World Class Manufacturing
Mass Customization Conference New Orleans	2/94	Applying the Principles of Mass Customization to the Supply Chain
World Class Manufacturing Exposition Muskegon, MI	9/93	Using World Class Manufacturing to Develop a Complete Business Strategy
Manufacturing Competitiveness Conference-APICS	6/92	World Class Manufacturing
Gateways and Barriers to Competitiveness Toledo, University	12/91	World Class Manufacturing
American Marketing Association	6/87	Vision 2000 (Selected after this presentation to be in the AMA Speakers Bureau)

**University/Industry Task Forces, Roundtables
and Professional Societies**

University of Missouri Industrial Engineering Hall of Fame Group: 2010 to present
Northwestern University Transportation Center, Advisory Board 2001-2004

Western Michigan University. Industrial Engineering Curriculum Advisory Committee 1999
Ohio State University Board of Regents Institutional Task Force: Managing for the Future 1993
Boston University Manufacturing Roundtable 1996-1997
Michigan State University Research Advisory Committee...Global Best Practices in Logistics 1994-1995
Board of Editorial Advisors, <i>Strategic Direction Journal</i>, Zurich, Switzerland
Trustee, Marketing Science Institute 1988-1990
Logistics Council of the Manufacturers Alliance 1996-1997
Executive Committee for the Integrated Supply Management Program at Western Michigan University 1998-2000
Memberships in professional societies -Council of Logistics Management -The Project Management Institute -American Production and Inventory Control Society -Society of Manufacturing Engineers -Institute of Industrial Engineers

Consulting

COMPANY	DATES	CONSULTING EMPHASIS
1. Kenco Board of Directors	6/13-9/19	
2. Maine Pointe	10/15/18-3/15/19	Supply Chain White Paper Production
3. StoneAge, Inc	2/18	Supply Chain Assessment
4. Lamb Weston	7/17	Supply Chain Assessment
5. Smithfield Foods	10/15-1/16	Supply Chain Assessment
6. D'Addario	1/16-4/16	Supply Chain Assessment
7. CHR Robinson	9/15-1/16	Inbound Transportation
8. DI Central	7/15-12/15	Using Technology to Enhance Collaboration
9. Air Products Corporation	9/15	Supply Chain Strategy
10. Walmart	4/15-8/15	Inbound Transportation Audit
11. U.S. Army	1/15	The New Supply Chain Agenda
12. U.S. Dept. of Commerce	3/15	Seminar for Foreign Businessmen
13. Tennessee Attorney	4/15	Expert witness on supply chain best

General		practices
14. Averitt Express	1/15	Supply Chain Risk
15. UPS	6/13-12/15	Six Supply Chain White Papers
16. Pfizer	6/13-2/14	Supply Chain Assessment
17. Appvion	5/13-7/13	Supply Chain Assessment
18. LifeVantage	1/13-6/13	Supply Chain Assessment
19. Walgreens	6/1/12-12/14 11/17	Supply Chain Strategy Supply Chain Strategy Update
20. Lawson Products	10/11-11/11	Supply Chain Strategy
21. Bank of America	6/11	Procurement
22. Environmental Protection Agency	1/10-7/11	Evaluation of emissions estimator tools
23. Boise, Inc	1/11-12/11	Supply Chain Assessment
24. Mohawk Industries	1/10-4/110	Supply Chain Assessment
25. Lowes	5/10-12/11	Supply Chain Education and Training, ans supply chain benchmarking project
26. Winn Dixie Foods	5/09-9/09	Supply chain assessment
27. Wal-Mart	12/08-3/09	Supply Chain Transformation
28. Tyco	9/08-12/08	Supply Chain Assessment
29. Inmar	6/08-12/08	Reverse Logistics Strategy
30. Honeywell	2/08-12/14	Demand Planning
31. Actus Lend Lease	3/07-5/07	Procurement process assessment
32. Genuine Parts	10/07-6/08	Network Optimization Analysis
33. Cintas	3/08-6/08	Production Planning Assessment
34. Cummins Filtration	11/07-1/08	Supply Chain Assessment
35. Cooper Tire	7/07-9/07	Supply Chain Assessment
36. United Smokeless Tobacco	6/07-11/07	3PL assessment
37. NA Industries	5/07-8/07	Supply chain assessment
38. Rhodia, Inc	6/07	Network optimization
39. Radio Systems Corp.	4/07-5/07	Supply Chain Strategy
40. Peerless Pump	11/06-3/07	Supply Chain Strategy

41. Michelin	1/07	Distribution Requirements Planning
42. U.S. Army Tent Supply Chain	2/07-6/07	Supply chain process re-engineering
43. Estee Lauder	1/07-5-07 6/08-10/08	Supply Chain Strategy Shipment Discrepancy Analysis
44. Johnson and Johnson Vision Care	2/07-5/-07 1/12-3/12	Supply Strategy Benchmarking study
45. Uster	8/06	Global Outsourcing Risk
46. Bush Brothers	8/06	Supply Chain M Megatrends
47. Brunswick	6/06-10/06	Network Optimization
48. Lockheed Martin	5/06-8/06	Supply Chain Strategy
49. Race Trac Petroleum	1/06	Managing Supply chain Volatility
50. GAF Corporation	1/06-6/06	Network Optimization
51. Terra Firma-Malaysia	1/06-6/06	Supply chain education design
52. Radio Systems	9/05	Audit of quality systems
53. Textron	2006	Global Supply Chain
54. Norfolk Southern	2005, 2006	Change Management
55. PQ Industries	9/05	Network Optimization
56. United States Air Force	7/05-12/05 1/07-5/08	Supply chain curriculum review and revision Supply Chain Assessment
57. Edison Schools	7/05-8/05	Supply chain strategy development
58. Maxitor	7/05	Forecast audit
59. IJ Company	2/05-5/05	Network optimization
60. Sony	7/04	Network optimization
61. Office Max	12/04-5/10	Project management, Supply chain strategy development
62. Fiskars	5/05-6/05	Project management training in the new product development area

63. GlaxoSmithKline	6/05	Leading edge trends in supply chain
64. Leggett and Platt	7/05	Supply Chain strategy development
65. Grupo CydsaSA de CV	7/96	World Class Logistics
66. Cooper Tire, Findlay, Ohio	4/91, 6/91	World Class Mfg., T. Q. M., Employee Involvement
67. Navistar, Springfield, Ohio	5/92	World Class Mfg., T. Q. M.
68. F.E. Myers	5/92	T.Q.M., Employee Involvement
69. General Signal Corp.	7/93	Process Reengineering
70. National City Corp.	2/92, 6/92, 9/92, 8/92, 11/92, 7/93, 4/94, 7/94, 8/96	Application of World Class Mfg. principles to the service industry

Refereed Publications

- * “Driving Shareholder Value with Your Supply Chain”, **Supply Chain Management Review**, Ted Stank, Dan Pellanthy, Paul Dittmann, September 2019
- * “Are You the Weakest Link in Your Supply Chain?” **Harvard Business Review**, Reuben Slone, John T. Mentzer, J. Paul Dittmann, September 2007.
- * “Surrogated Linear Programming”, **Institute of Industrial Engineering Transactions**, 5. Number 4, pp 327-32, December 1973.
- * “The New Supply Chain Agenda: A synopsis and Directions for Future Research”, Theodore Stank, J. Paul Dittmann, Chad Autry, **The International Journal of Physical Distribution and Logistics Management**, August 2011, Volume 41, Issue 10, pp 940-955.

Books

- ❖ **The New Supply Chain Agenda: Five Steps to Excellence.** Harvard Business School Publishing, May 2010.
- ❖ **Supply Chain Transformation: Building and Executing an Integrated Supply Chain Strategy.** McGraw Hill, September 2012.
- ❖ **Supply Chain Game Changers.** Pearson Publishing, January 2016

Book Chapters

- ❖ Risk Management, **The Handbook of Global Logistics and Supply Chain Management**, published 2006
- ❖ Change Management, **The Handbook of Global Logistics and Supply Chain Management**, published 2006
- ❖ The Current State of Risk Management in Global Sourcing, **Handbook for Supply Chain Risk Management**, published, 2012 by J. Ross Publishing. Ed. By O Khan, G. Zsidisim. PP. 11-28.
- ❖ Bending the Chain, **Achieving Supply Chain Integration** by Chad Autry and Mark Moon, Pearson, 2016.

Trade Journal Articles

- * “Ten Myths About Supply Chain Talent”, **Supply Chain Quarterly**, Q3, 2015.
- * “10 Game Changing Supply Chain Trends”, **Supply Business**, October, 2013.
- * “Challenges for DC Professionals”, **WERCSheet**, October, 2013.
- * “How to Develop a Supply Chain Strategy”, **Distribution Center Management**, October, 2013.
- * “Do You Have a Supply Chain Strategy?” **Supply Chain Digest**, September, 2013.
- * “Optimizing 3PL Partnerships”, **Logistics Management**, September, 2013.
- * “Top Ten Things Facing Supply Chain Professionals”, **3PL Americas**, Fall 2013.
- * “Game Changing Trends in Supply Chain”, **Supply Management**, September, 2013.
- * “Five Things Supply Chain Professionals Need to Know”, **3PL Americas**, December, 2012
- * **Supply Chain Management Review Website** articles-2010-2112:
 - * “What Keeps Supply Chain Professionals Up at Night”
 - * “Five Things Supply Chain Professionals Need to Know”
 - * “Do You Have a Supply Chain Strategy?”
 - * “Skills and Competencies Supply Chain Professionals Need to Succeed”
 - * “Game Changing Trends in Supply Chain”, a five-part series.
- * “Start with the Customer”. **Supply Chain Quarterly**, October 2012.
- * “Can the Academic World and the Business World Work Together?” **Industry Week Web Site**, June 2008
- * “What’s on the Minds of Supply Chain professionals Today/” **Industry Week Web Site**, June 2008
- * How Does Your Supply Chain Stack Up?” **Industry Week Web Site**, May 2008
- * “Supplier Collaboration: Is it All Hype?” **Supply Chain Quarterly Review**, June 2008
- * “Bridging the Gap between the Business and Academic Worlds”, **Supply Chain Quarterly**, April 2008
- * “Managing Change in the Supply Chain”, **Global Logistics and Supply Chain Strategies**, April 2008

- * “Sales and Operations Planning” Interview in **Manufacturing Automation**, March 2008
- * “An Interview with J. Paul Dittmann”, **DC Velocity**, November, 2007.
- * “Fabulous Fifty”, **World Trade Magazine**, September, 2007
- * “Managing the Risk Inherent in Global-Outsourcing”, **World Trade Magazine**, January, 2007
- * “How to Build a Supply Chain for all Seasons”, **Global Logistics and Supply Chain Strategies**, July, 2005
- * “Breakthrough Software Advances Challenge Supply Chain Professionals”, **Global Logistics and Supply Chain Strategies**, June, 1999.
- * “Process-Focused Metrics Fuel Success”, **APICS**, pp 15-16, July, 1999.
- * “Project Culture in China”, **Project Management Network**, pp 45-51, March, 1999.
- * “The Open Door: The New Frontier in Manufacturing”, **Appliance Engineer**, pp 97-98, February, 1992.
- * “Planning for Logistics in a Global Corporation”, **Council of Logistics Management Conference Proceedings**, October, 1996.
- * “Surrogated Linear and Quadratic Programming. **Ph.D. Dissertation**. 1973.
- * “Surrogated Linear Programming”, **Masters Thesis**, 1971. (First Place Award-I.I.E. Graduate Research Award)
- * “VMI Takes Center Stage”, **Interview, Inventory Reduction Report, Ioma**, Issue 99-06, June, 1999
- * “Performance is only as Good as the Metrics Chosen to Measure It” **Global Logistics and Supply Chain Strategies**, Interview, pp. 29-37, April, 1999.
- * “Logistics Pros Reveal Secrets to Benchmarking Inventory Management”, Interview, **Inventory Reduction Report, Ioma**, Issue 99-04, April, 1999
- * “Leveraging Logistics across Whirlpool’s Global Supply Chain”, **Global Sites and Logistics**, Interview. February, January, 1997, Volume 1, Number 1. pp 27-32.
- * “Facing the Millennium”, Interview. **Logistics**, pp 45-51, January, 1998
- * “Quality Express: 99.8% On-Time Delivery”, pp 40-41, Interview. **Appliance Manufacturer**, May, 1994
- * “Captain to Navigator”, Interview. **Industry Week**. September, 1997, pp 14-20.

