

ANNE SMITH, PH.D.

Judy and King Rogers Professor in Business
 405 Stokely Management Center
 Department of Management, Haslam College of Business
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ACADEMIC QUALIFICATIONS AND EXPERIENCE

ACADEMIC EXPERIENCE:

2013- Present	<i>Professor of Management</i>
2016- Present	<i>King and Judy Rogers Professor in Business</i>
2015- 2022	<i>Department Head</i>
2009- 2016	<i>Flaskerud Professor in Business</i>
	Department of Management & Entrepreneurship Haslam College of Business University of Tennessee, Knoxville, TN
2006- 2013	<i>Associate Professor of Management</i> Department of Management University of Tennessee, Knoxville, TN
2001- 2006	<i>Assistant Professor of Management</i> Department of Management University of Tennessee, Knoxville, TN
1999- 2001	<i>Assistant Professor of Organizational Studies</i> University of New Mexico, Albuquerque, NM
1997- 1999	<i>Assistant Professor of Management, International Business</i> Florida Atlantic University, Fort Lauderdale, FL
1992- 1997	<i>Assistant Professor of Policy, Faculty of Management</i> Second three-year tenure track contract renewed in 1994 McGill University, Montreal, Canada

EDUCATION:

1988-1993	Ph.D. (Strategic Management) University of North Carolina Chapel Hill, NC Kenan-Flagler School of Business
1983-1985	M.B.A. (Business Administration) University of North Carolina Chapel Hill, NC

1977-1981

B.S. (Commerce)
The University of Virginia Charlottesville, VA

1977-1981

The Westminster Schools Atlanta, GA
Cum Laude, National Honor Society

Academic Awards

2023 *Best PDW session*, Research Methods Division, Academy of Management (with Ace Beorchia)

2019 *Best Reviewer Award*, Strategizing Activities and Practices, Academy of Management

2016 *Undergraduate Research Faculty Mentor Awards* (one of 4 university awards per year).

2011 *Keally Outstanding Teacher Award* (2 awards per year), College of Business, University of Tennessee.

2008 *Outstanding Reviewer Award* (one of several awarded), Business Policy and Strategy Division, national Academy of Management meeting.

2004 *Keally Outstanding Teacher Award* (one of three award recipients), College of Business, University of Tennessee.

2003 *Keally Teaching Award for Assistant Professors* (one award per year), College of Business, University of Tennessee.

2003 *Outstanding Reviewer Award* (one of several awarded), Research Methods Division, national Academy of Management meeting.

2000 *MBA Professor of the Year* (one award per year), University of New Mexico.

1995 *Undergraduate Teaching Award* (one award per year), Faculty of Management, McGill University.

1993 *Best Paper Award from the International Management Division of the Academy of Management* one award per year, *The International Expansion Process: A Model and Empirical Evidence*.

1991 *Maurice W. Lee Award for Teaching Excellence as a Ph.D. student*, (one award per year) University of North Carolina at Chapel Hill.

RESEARCH (ALL PUBLISHED AS ANNE SMITH)

Bliese, P. D., Certo, S. T., **Smith, A. D.**, Wang, M., & Gruber, M. (2024). Strengthening theory–methods–data links. *Academy of Management Journal*, 67(4), 893–902.

REFEREED JOURNAL PUBLICATIONS:

Jones, J., Jung, J., **Smith, A.**, & Cardon, M. (Accepted July, 2025). Seeing together: Photovoice as a visual participatory approach to amplify marginalized voices, *Organization Studies*,

- Jung, J., Zhou, W., & **Smith, A.** (2025), From textual data to theoretical insights: Introducing and applying the word-text-topic extraction approach. *Organizational Research Methods*, 28 (2), 182-209.
- Hansen, H., Elias, S. R. S. T. A., Stevenson, A., **Smith, A. D.**, Alexander, B. N., & Barros, M. (2025). Resisting the objectification of qualitative research: The unsilencing of context, researchers, and noninterview data. *Organizational Research Methods*, 3-31.
- Hymer, C. & **Smith, A.** (2024). Making exceptions exceptional: A cross-methodological review and future research agenda. *Journal of Management*, 50(6), 2374–2402.
- Köhler, T., Pieper, T.M., & **Smith, A.** (2023). Stop... Just stop! The use and misuse of methodological template prescriptions in qualitative family business research and ways forward, *Journal of Family Business Strategy*, 15(3): Article 100595.
- Madden, T.M., Madden, Strickling, J., & **Smith, A.** (2023) The Firm is Dead; Long Live the Firm: Classifying Firm Survival after Mergers and Acquisitions. *Canadian Journal of Administrative Sciences*, 44: 362-375 <http://doi.org/10.1002/cjas.1729>
- O’Kane, P., Ott, D.L., **Smith, A.**, & Brown, T C. (2023). Understanding Computer-Assisted Qualitative Data Analysis Software as a tool to enhance systematic literature reviews in human resource development. *Human Resource Development Review*, 22(2): 291-307. <https://doi.org/10.1177/15344843221144668>
- Madden, L.T., Madden T.M., & **Smith, A.** (2022). Are we there yet: A microfoundational examination of motivation during early international expansion. *Int. J. of Multinational Corporation Strategy*, accepted for publication.
- Köhler, T., **Smith, A.**, & Bhakoo, V. (2022). Templates in qualitative research methods: Origins, limitations, and new directions. *Organizational Research Methods*, 25(2), 183-210. doi: 10.1177/10944281211060710.
- Lerman, M.P., Mmbaga, N., & **Smith, A.** (2022, *alphabetic authorship*). Tracing ideas from Langley (1999): Exemplars, adaptations, considerations, and overlooked. *Organizational Research Methods*, 25(2), 285-307. <https://doi.org/10.1177/1094428120915510>.
- O’Kane, P., **Smith, A.**, & Lerman, M.P. (2021). Building transparency and trustworthiness in inductive research through computer aided qualitative data analysis software. *Organizational Research Methods*, 24(1), 104–139.
- Alexander, B., & **Smith, A.** (2019), Organizational access in qualitative research, *Qualitative Research in Organizations and Management*, 14(2): 172-193. <https://doi.org/10.1108/QROM-10-2017-1574>
- Chen, R.J.C, & **Smith, A.** (2018). Strategic Management in Tourism and Communities. *Journal of Hospitality and Tourism*, 16(1), 16-31.
- Mathias, B., & **Smith, A.** (2016). Autobiographies in organizational research. *Organizational Research Methods*, 19(2), 204-230.
- Pieper, T.M., **Smith, A.**, Kudlats, J., & Astrachan, J.H. (2015). The persistence of multifamily firms: Founder imprinting, simple rules, and monitoring processes. *Entrepreneurship: Theory & Practice*, 39(6), 1313-1337.
- Smith, A.** (2015). Introduction: Grounded theory. *Organizational Research Methods*, 18(4), 578-580.

- Barksdale, C. and **Smith, A.** (2014). Decisions, decisions... resources and tools for complex decision making. *Journal of Management Education*. 3(6), 894-898.
- Madden, L. and **Smith, A.** (2014). Using photographs to integrate liberal arts learning in business education. *Journal of Management Education*, 39(1): 116–140.
- Ray, J. and **Smith, A.** (2012). Creating and executing in-class exercises to complement published cases: “Ice Beer to Japan” implementation exercise to accompany Craig’s Asahi beer case. *Journal of Higher Education Theory and Practice*, 12(4), 11-23.
- Ray, J. and **Smith, A.** (2012). Using photographs to research organizations: evidence, considerations, and application in a field study. *Organizational Research Methods*, 15(2), 288-315.
- Plowman, D. and **Smith, A.** (2011). Too hot to handle, still. *Qualitative Research in Organizations and Management*, 6(1), 100-105
- Plowman, D. and **Smith, A.** (2011). The gendering of organizational research methods: evidence of gender patterns in qualitative research. *Qualitative Research in Organizations and Management*, 6(1), 64-82. [Per Digital Commons Nebraska-Lincoln, has been downloaded 1648 times]
- Smith, A.**, Plowman, D., and Duchon, D. (2010). Every day sense giving: a closer look at successful plant managers. *Journal of Applied Behavioral Science*, 46 (2), 220-244. [Per Digital Commons Nebraska-Lincoln, has been downloaded 3,376 times]
- Smith, A.**, Plowman, D., and Duchon, D. (2009). A qualitative study of high-reputation middle managers: Political skills and successful outcomes. *Journal of Operations Management*, 27(5), 428-443.
- Houghton, S., **Smith, A.**, and Hood, J. (2008). The influence of social capital on strategic choice: an examination of the effects of external and internal network relationships on strategic complexity. *Journal of Business Research*, 62(12), 1255-1261.
- Bach, S. and **Smith, A.** (2007). CEO power and IPO survival: an empirical investigation. *Journal of High Technology Management Research*, 18(1), 31-42.
- Smith, A.D.**, Houghton, S., Hood, J., and Ryman, J. (2006). Power relationships among top managers: does top management team power dispersion matter for organizational performance. *Journal of Business Research*, 59 (5), 622-629.
- Bartholomew, S. and **Smith, A.** (2006). Improving survey response rates from CEO in small firms: the importance of social networks. *Entrepreneurship: Theory and Practice*. 30 (1), 83-96.
- Smith, A.** (2002). From process data to publication: a personal making sense. *Journal of Management Inquiry*, 11 (4), 383-406.
- Pitcher, P. and **Smith, A.** (2001). Top management team heterogeneity: personality, power, and proxies. *Organization Science*, 1-18.

Smith, A. and Zeithaml, C. (1999). The intervening hand: contemporary international expansion processes of the regional bell operating companies. *Journal of Management Inquiry*, 34-64.

Smith, A., Golden, P., and Pitcher, P. (1999). The clock is ticking: surviving privatization and deregulation by utilizing the running time. *European Management Journal*, 17 (4), 409-421.

Smith, A. and Reney, M. (1997). The mating dance: a case study of local partnering processes in developing countries. *European Management Journal*, 15(2), 174-182. [Article Translated into Spanish in 1997 and Reprinted in Ediciones Pmp, Parcelona.]

Smith, A. and Zeithaml, C. (1996) Garbage cans and advancing hypercompetition: the creation and exploitation of new capabilities and strategic flexibility to two regional bell operating companies. *Organization Science*, 7 (4), 388-390.

BOOK CHAPTERS, BOOK REVIEWS, NON-REFERRED EDITORIALS, & RESEARCH TRANSLATIONS

Beorchia, A., Jung, J., & **Smith, A.** (2025). Photographic Approaches in Strategy-as-Practice Research. Spee, P., Jarzabkowski, P., et al. (Eds.) *Encyclopedia of Strategy-as-Practice*. Elgar: pp. XXX.

Smith, A., Beorchia, A., & Jung, J. (2025). Using photographic methods in strategy as practice research. Golsorkhi, G., Rouleau, L., Seidl, D., Vaara, E. (Eds.) *Cambridge Handbook of Strategy as Practice* (third edition). Cambridge University Press: Cambridge. Pp. 526-540.

Mmbaga, N., Mathias, B., & **Smith, A.** (2023). Autobiographies and identity: Using autobiographies to study identity in organizational research. Reissner, S., Winkler, I., and Cascon, R. (Eds.), *Handbook of Research Methods for Studying Identity*, Chapter 18: 246-259

Madden, T., Madden, L.T., & **Smith, A.** (2022) PechaKucha-based Participatory Video for Organizational Research. Hill, McKenny, O’Kane, & Paroutis (Eds.) *Research Methodology in Strategy and Management*, Vol. 13, Emerald Publishing Limited. 157-174.

Hill, A., Lê, J., McKenny, A., O’Kane, P., Paroutis, S., & **Smith, A.** (2021). Research in Crisis: Research Methods in the Time of COVID-19. Hill, Lê, McKenny, O’Kane, Paroutis, & Smith (Ed.) *Research Methodology in Strategy and Management*, Vol. 12, Emerald Publishing Limited.

Crook, T.R., Lê, J. & **Smith, A.** (2020, alphabetical), Introduction: Is It all a Game? Rankings, Journal Lists, and the Contemporary Role of Book Chapters, Crook, T.R., Lê, J. & Smith, A. (Ed.) *Research Methodology in Strategy and Management*, Vol. 12, Emerald Publishing Limited, pp. 1-12. <https://doi.org/10.1108/S1479-838720200000012012>.

Madden, T.M., Madden, L.T. and **Smith, A.** (2020), Capturing Organizational Compassion Through Photographic Methods, Crook, T.R., Lê, J. and Smith, A. (Ed.) *Research Methodology in Strategy and Management*, Vol. 12, Emerald Publishing Limited, pp. 55-71.

Lê, J. K., **Smith, A.**, Crook, T. R., & Boyd, B. K. (2019). Why research methodology in strategy and management remains as important as ever. In Boyd, B. K., Crook, T. R., Lê, J. K., & Smith, A. D. (Eds.) *Research Methodology in Strategy and Management*, Vol. 11 (pp. 1-15). Bingley, UK: Emerald Group Publishing Limited.

Ranft, A. and **Smith, A.**, (2016). You miss 100% of the shots you don't take. In T. Clark, M. Wright, & D. Ketchen (Eds.), *How to Get Published in the Best Management Journals* (pp.121-124). Northampton, MA: Edward Elgar Publishing, Inc. (include in 2019 and 2023 editions).

Smith, A., Madden, L.T., & Plowman, D.A. (2014). Red-headed no more: Tipping points in qualitative research in management. In C.E. Lance & R.J. Vandenberg (Eds.), *More Statistical and Methodological Myths and Urban Legends* (pp. 67-84). New York, NY: Routledge.

Ray, J. and **Smith, A.** (2011). Worth a Thousand Words: Photographs as a Novel Methodological Tool in Strategic Management, Invited Chapter accepted for publication *Research Methodology in Strategy and Management*. [Outstanding Author Contribution Award Winner at the Literati Network Awards for Excellence 2012, Emerald Publications.]

Smith, A. (2005). Book review: Interactive qualitative analysis: A systems method for qualitative research. *Organizational Research Methods*, 481-484.

Smith, A. (1999). Opening new frontiers: Do early entrants really reap long-term rewards? *Academy of Management Executive*, 13(1), 111-112.

Smith, A. and Zeithaml, C. (1998). Garbage Cans and Hypercompetition. In *Managing in Times of Disorder: Hypercompetitive Organizational Responses*, Eds. Ilinitich, D'Aveni, & Lewin. Sage Publications.

Smith, A. and Zeithaml, C., (1993). The International Expansion Process: A Model and Empirical Evidence *Proceedings of the Academy of Management Meeting*.

MANUSCRIPTS UNDER REVIEW/IN PREPARATION

UNDER REVIEW

Dredge, D., Madden, L.T, Pieper, T., **Smith, A.**, & Astrachan, J. An investigation of rational and relational approaches in family firm acquisitions, *Journal of Business Research*, second revision, returned July 2025.

O'Kane, P., & **Smith, A.** Qualitative research methods in work and organizational psychology. Invited *Handbook of Research Methods in Work and Organisational Psychology* Book chapter first review, sent August, 2025.

Elias, S. & **Smith, A.** This just makes sense: Multisensory field practices for novel insights, at *Journal of Management Inquiry*, under first review sent March, 2025.

Smith, A., & Jung, J. Artificial Intelligence Tools and Qualitative Research, very risky revise and resubmit at *Strategic Organization* (received decision, September, 2025, to return December, 2025).

PREPARATION FOR SUBMISSION FALL, 2025

Jung, J., Pollock, T., Rindova, V. & **Smith, A.** [not sure the current title – sensemaking and risk orientation impact on crisis strategic change] Target: *Administrative Science Quarterly*, December, 2025.

Smith, A., Madden, L.T., & Madden, T. The joy of coding. [Linked to my CARMA course and talk in April 2024.] Target: *Journal of Management Inquiry*, to be submitted Fall, 2025.

Köhler, T., Lê, J., & **Smith, A.** The role of analytical artifacts in qualitative data analysis. *Journal of Applied Behavioral Studies*, methods corner, draft completed, to be sent Fall, 2025.

SLATED FOR AOM CONFERENCE SUBMISSION

Calvard, T., Chow, D., Elias, S. & **Smith, A.** Rhythmanalysis and Restudies. Target: 2026 AOM conference submission in January 2026 and simultaneous submission to *British Journal of Management methods*.

Haddox, A., Gallup, A., Hymer, C., & **Smith, A.** Member checking. Target: 2026 AOM conference submission in January 2026 followed by submission to *Organizational Research Methods*.

Elkhiyat, R., Bolumole, Y., & **Smith, A.** Dynamic visual mapping for theoretical insights: Gatlinburg oral history data. Target: 2026 AOM conference submission in January 2026 followed by submission to *Organizational Research Methods*.

Arwine, B., & **Smith, A.** Using artifacts during interviews. Target: 2026 AOM conference submission in January 2026 followed by submission to *Organizational Research Methods*.

LONGER TERM PROJECTS

Stewart, A., & Smith, A. The business of opioids. Target: *Academy of Management Discoveries*.

Beorchia, A., & **Smith, A.** Analyzing photographs for theoretical insights in management and organizational research. Early stage. Target: *Organizational Research Methods*.

Elkhiyat, R., Pollock, T., & **Smith, A.** [multisensory approach to entrepreneurship pitches – her summer paper]

Gallup, A., Hymer, C., & **Smith, A.** [doulas]

PUBLISHED PROCEEDINGS

Smith, A. and Rentsch, J., (2007). Discovery Processes within our Research Team: Providing Theoretical Insights for Work Teams and Top Management Teams Literatures *Published Proceedings Research Methods/ISEOR Conference*, Lyon France, March 26-28, pages 913-925, Volume 2.

Smith, A. and Bach, S., (2004). Early International Expansion as a Sensemaking Process, *Proceedings of AIB-SE Conference*, 2004.

RESEARCH GRANTS

- May 2001 –2004 Member of Canadian SSHRC Standard Research Grant with principle researchers from HEC (University of Montreal). “Mobilizing and Mastering Diversity in Leadership Constellations: People, Process and Performance.” Principle Investigator: Vera Kisfalvi.
- September, 1994 ADSGM/CIDA grant for the study of international expansion in emerging Markets (grant awarded with Farid Harianto, University of Toronto, and Deborah Dougherty, McGill University).

PUBLISHED PEDAGOGICAL MATERIALS

Smith, A. and Quinn, A.G., (2010). DenTek’s UK Decision, Case published in Michael Peng’s *Global Business* textbook (2008, Thompson). Reprinted in Cengage Learning, *International Business Portal*.

Halter, C., **Smith, A.**, and Dry, E., (2003). “Paradise Farm Organics” Case published (4th) of *Strategic Management: An Integrated Approach*, by Hitt, Ireland, and Hoskisson (Southwestern Publishing).

Exercises and teaching notes published in Helen Deresky’s *International Management* textbook (4th edition, 1999) and Instructor’s Manual (Prentice Hall/Addison Wesley): “Myths and Realities of Globalization” and teaching note (textbook); “AB Telecom Exercise” and teaching note (instructor’s manual); “International Expansion Process” and teaching note (IM); and “RBOC Partnering Exercise” (textbook) and teaching note (IM).

COMPETITIVE PAPER PRESENTATIONS

***presenter**

- June 2025 AIB PDW - Masterclass in Text Analysis with Jaewoo Jung.
- June, 2025 Advancing Theorizing Through Iterativity in Qualitative Research. In EURAM. Florence Italy. With Tine Koehler and other presenters.
- April, 2025 Higher level qualitative analysis for theorizing. In QROM. Albuquerque . With Tine Koehler
- February, 2025 Presentation at UT System Grand Challenges Conference, Alice Stewart and Jennifer Tourville, Opioid crisis.
- September, 2024 Women in Research Methods Panel (ONLINE), CARMA and ORM sponsors, Invited panelist on women in research methods, about 2 hours
- August, 2024 Academy of Management Meeting (Chicago):
- Qualitative Methods and AI: Friends or Foes?. Symposium Speaker

- Progressing Theorizing Through Iterativity in Qualitative Research PDW panelist
- Qualitative Analysis Boot Camp VIII: Theorizing from Qualitative Data Using Analytical Artifacts.
- The U.S. Opioid Crisis & Ethical Business Failure: A Hands-On Exercise for a Business Ethics Course. In Academy of Management teaching conference.
- Keeping Qualitative Weird: Resisting the Objectification of Qualitative Research, Paper Presentation (RM division)

- July, 2024 Elias, S. R. S. T. A, & Smith, A. D. (2024). Toward a multisensory turn in Qualitative research methods. Presentation at the European Group for Organizational Studies (sub-theme 18: Advancing qualitative methods).
- July, 2024 O’Kane, P., & Smith, A. D. (2024). Using computer-aided qualitative data analysis software (CAQDAS) as intermediate analyses to support the development of new theoretical insights. Presentation at the European Group for Organizational Studies (sub-theme 18: Advancing qualitative methods).
- June, 2024 RM-CARMA Doctoral Consortium (ONLINE), Research Methods division AOM; CARMA, Presentation and Discussant to be part of this consortium to discuss using visuals in qualitative research
- April, 2024 CARMA presentation, The Joy of Coding, Invited live presentation for CARMA.
- August, 2022 O’Kane, P. & **Smith, A.** Computer Aided/Assisted Qualitative Data Analysis Software in Management and Organizational Research, Research Methods Division, Paper Presentation, National Academy of Management Meeting, Seattle.
- August, 2022 Hymer, C. & **Smith, A.** Harnessing the Positive Side of Negative Cases: Exemplars and Queries for Qualitative Researchers, Research Methods Division, Paper Presentation, National Academy of Management Meeting, Seattle. (Received Best Paper Award for the Research Methods Division)
- August, 2022 Jung, J., Jones, J., **Smith, A.**, & Weaver, J.D. Seeing Together: Collaborative Photo-Voice in Organizational Field Research, Research Methods Division, National Academy of Management Meeting, Seattle.
- October, 2017 Paroutis, S., Knight, E., & **Smith, A.** Changing How We See Change: How Visuality Enhances our View of Organizational Change. Strategic Management Society Meeting, Houston.
- August, 2016 Lerman, M. & **Smith, A.** Coding for Trustworthiness. Research Methods Division, Paper Presentation, AOM Atlanta.
- August, 2016 Franco, N., & **Smith, A.** Building Dictionaries to Elaborate Theory in Organizational Research. Research Methods Division, Paper Presentation, AOM Atlanta.

- November, 2015 Madden, T.M. and **Smith, A.** Let's try it – Countering environmental complexity with complexity leadership to achieve organizational ambidexterity Presented at 2015 Southern Management Meeting.
- August, 2015 Alexander, B.A., and **Smith, A.** Crossing organizational boundaries in qualitative field research, competitive paper session, Research Methods Division, Academy of Management, Vancouver.
- August, 2015 Madden, T.M, Madden, L.T, and **Smith, A.** PechaKucha presentations in the management classroom, Academy of Management Teaching and Learning Conference, Vancouver.
- November, 2013 Kincy Madison* and **Smith, A.**, Considering geography: A novel approach to measuring geographically dispersed teams, Accepted for presentation at Southern Management Meeting, 2013, New Orleans.
- August, 2013 **Smith, A.** and Laura Madden*, How we research and how we teach: Connecting research approaches to uses of photography in the Management classroom, Manuscript to be submitted Fall 2013.
- August, 2013 Madden, L., Madden, T. *, Ray, J., & **Smith, A.** Capturing compassion through photographic methods, Accepted for presentation in RMD Division of AOM 2013, Orlando.
- July, 2013 **Smith, A.**, Madden, L., Madden, T. *, Bridging the hierarchical divide: Sensemaking and sensegiving between top and middle managers during strategic change, Accepted for 2013 EGOS conference, Montreal.
- July, 2012 **Smith, A.**, Photographs and field studies: Ongoing insights, European Group for Organizational Studies, Helsinki, Finland.
- October, 2011 Madden, L. *, Madden, T., Stiefel, D., and **Smith, A.**, Who lives, who dies: A methodology to determine firm survival after mergers and acquisitions, Presented at Midwest AOM.
- August, 2011 Ray, J. * and **Smith, A.**, Peering through the lens: A review of photograph use in sociology and anthropology and suggestions for organizational researchers, Presented at AOM 2011 conference, Research Methods Division.
- August, 2011 Ray, J. * and **Smith, A.**, Seeing strategy in practice: linking photographic methods within an SAP perspective, Accepted for AOM 2011 conference, SAP interest group. 7248125827
- October, 2010 Rousseau, M.B. *, **Smith, A.**, McEwen, E., and Hood, J., Influences on SME executive response rate to surveys: A multi-year analysis of published studies, October 2010, Southern Management Association conference. Accepted July, 2010.
- October, 2010 **Smith, A.** and Ray, J. *, Creating and Executing In-Class Exercises to Complement Published Cases: Ice Beer to Japan, Implementation Exercise to Accompany Craig's

- Asahi Beer Case, Management History/Management Education track, Southern Management Association conference. Accepted July, 2010.
- August, 2010 **Smith, A.**, Stiefel, D., Madden, T.*, Ray, J., Smith, A., Zondag, M., A sensemaking model of leadership and long-term firm survival: Evidence from the Baby Bells, 1984-2008, presented in the Managerial and Organizational Cognition Division, paper presentation, national Academy of Management meeting, Montreal.
- November, 2008 **Smith, A.**, Plowman, D., and Duchon, D.*, Symbols and Effective Middle Management, selected for Best Paper Competition at Strategic Management Society, November.
- August, 2008 Plowman, D.* and **Smith, A.**, Patterns in qualitative research: Why are women drawn to this methodology? Research Methods Division, National Academy of Management Meeting.
- August, 2008 **Smith, A.***, Plowman, D., and Quinn, A., High reputation managers: Power, political skills, and successful outcomes Business and Policy Division, National Academy of Management Meeting. Per Digital Commons, Readership is 3376 Times]
- October, 2005 **Smith, A.*** and Hood J., The influence of imprinting, adaptation, and managerial choice on product offerings in small businesses, Strategic Management Society Meeting, Entrepreneurship and Strategy Poster session.
- August, 2005 **Smith, A.*** and Rentsch, J., Examining the discovery process within a research team, Paper Presentation, Research Methods Division, National Academy of Management Meeting, Honolulu.
- August, 2005 Hood, J., **Smith, A.***, and Houghton, S., To join, to lead, or to create: Network effects and small business product offerings, Poster Presentation, Entrepreneurship Division, National Academy of Management Meeting, Honolulu.
- August, 2004 Bartholomew, S. and **Smith, A.***, Improving survey response rates from CEOs in small firms: A social embeddedness perspective, Poster Presentation at National Academy of Management meeting, New Orleans.
- August, 2003 **Smith, A.***, Presentation Panel on Top Management Team Research Stream, Research Methods Division, National Academy of Management Meeting, Seattle.
- August, 2002 **Smith, A.*** and Bach, S., Early international expansion as sense making process: A new framework, National Academy of Management Meeting, Denver.
- August, 2001 **Smith, A.***, Pitcher, P., Hood, J., and Houghton, S., TMT heterogeneity, power, and performance: An investigation in the turbulent hospital industry, Business Policy and Strategy Division, National Academy of Management Meeting, Washington, D.C.
- August, 2000 **Smith, A.**, Pictures, patience, and pattern-matching: Sharing insights

from my four-year journey to make sense of qualitative interview data, Research Methods Division, National Academy of Management Meeting, Toronto.

- September, 1994 **Smith, A.**, The Changing Nature of Trust in International Partnerships, Strategic Management Society Conference, Panel on Power and Trust, Paris, France.
- April, 1994 **Smith, A.**, Collaborative structures for innovative transformation: The regional bell operating companies, ORSA/TIMS Conference, Panel on Collaboration, Boston.
- August, 1993 **Smith, A.*** and Zeithaml, C., The international expansion process: A model and empirical evidence, Presented at the Academy of Management Meeting, International Management Division, Atlanta.
- August, 1991 **Smith, A.*** and Aldrich, H., Learning to trust: Transaction contexts and governance structures in U.S. manufacturer-supplier relations, Presentation at the Academy of Management Meeting, Organization Management and Theory Division, Miami.
- October, 1990 **Smith, A.*** and Anderson, C., Building a bridge between organizations: Measuring strategic choice and interorganizational distance within a contingency framework, Presented at the Strategic Management Society Meeting, Stockholm.

PROFESSIONAL DEVELOPMENT WORKSHOPS OR INVITED ACADEMIC PRESENTATIONS/CONFERENCES

- May 2025 Innovations in Qualitative Research [Sabbatical Talk} Università della Svizzera italiana Lugano Switzerland. Lugano.
- February, 2025 Textual Data Analysis - Coast Guard Academy Monthly FRF research seminar. Online.
- January, 2025 Innovations in Qualitative Research [Sabbatical Talk] - Portland State University.
- November, 2024 Innovations in Qualitative Research [Sabbatical Talk] University of Otago. Dunedin, New Zealand
- October, 2024 Writing Research Methods Papers - Deakin University. Melbourne, Australia
- October, 2024 Innovations in Qualitative Research [Sabbatical Talk] University of Melbourne.
- October, 2024 Coding Seminar University of Melbourne. Melbourne Australia.
- September, 2024 Innovations in Qualitative Research [Sabbatical talk] University of Queensland. Brisbane, Australia
- September, 2024 Crisis Management in Changing Environment - Uni Brisbane. Brisbane.
- September, 2024 Writing Qualitative Research Workshop with Rebecca Bednarek, University of Queensland. Brisbane.

- March, 2024 CARMA livecast presentation, Joy of Coding.
- August, 2023 Professional Development Workshop, National Academy of Management meeting, Unsilencing Images in Qualitative Research, with Ace Beorchia (Organizer and Facilitator)
Best PDW in Research Methods Division, 2023
- August, 2023 Professional Development Workshop, National Academy of Management meeting, Qualitative Bootcamp VII: Theorizing from Qualitative Data Using Analytical Artifacts (Organizer and Facilitator)
- June, 2023 Women in Research Methods Panel – Careers and Research Methods (sponsored by CARMA and ORM)
- March, 2023 Colorado State University, Invited Lecture on Qualitative Methods
- November, 2022 Invited talk at UNC Charlotte. (online)
- October, 2022 University of Zurich, PhD Seminar Qualitative Methods, Seidl Chair
- August, 2022 Nursing Doctoral program, presentation with Jennifer Tourville on Opioid Crisis.
August, 2022 Academy of International Management Pre-Conference, Reconsidering Template Use in Qualitative Research: Where do we go from here and how do we get there, with Tine Koehler and Vikram Bhakoo.
- June, 2022 CARMA Short Course over Zoom “Interpretive Process Data Analysis”
- November, 2021 Nursing Doctoral program, presentation with Jennifer Tourville on Opioid Crisis.
- August, 2021 Invited speaker, “Advice for new department heads” at Department Head Orientation.
- June, 2021 CARMA Short Course co-led by Paula O’Kane, Otago University, New Zealand, course taught over Zoom
- June, 2018 CARMA Short Course, Boston College.
- January, 2018 CARMA Short Course, University of South Carolina.
- November, 2017 CARMA Short Course and Featured Speaker. Uni South Australia, Adelaide.
- August, 2017 Presenter. The Role of Visuality in Strategy: How Seeing, Influences “Saying” and “Doing”. SAP Interest Group. AOM Atlanta. [was unable to attend AOM]
- August, 2017 Organizer and Participant. Coding in the Trenches: Qualitative Analysis Boot Camp II. SAP Interest Group (co-sponsored with Research Methods Division). AOM Atlanta. [was unable to attend AOM]
- August, 2016 Organizer and Participant. Coding in the Trenches: Qualitative Analysis Boot Camp. SAP Interest Group (co-sponsored with Research Methods Division). AOM Anaheim.

- August, 2016 Participant. So you Finished your Dissertation... Now What? Advice for Managing Academic Careers Worldwide. SAP Interest Group, pre-conference workshop. AOM Anaheim.
- June, 2016 CARMA Short Course, Detroit (Wayne State University). Three-day course on content analysis.
- June, 2015 CARMA Short Course, Boston (Boston College). Three-day course on content analysis.
- November, 2015 CARMA Short Course at the University of South Australia, Adelaide, Australia. Three-day course on content analysis.
- August, 2008-2013 Professional Development Workshop, Research Methods Division, Content Analysis software with Paula O’Kane (Otago University, New Zealand), Jane Le (University of Sydney).
- February, 2012 Invited CARMA talk on Qualitative Research Methods. Live feed to universities and archived for future viewing. Topic, Using photo elicitation as a data source February 24, 2012. Wayne State University.
- August, 2010 Invited paper presentation and session discussant, Strategy as practice: Text, talk and tools. Montreal Canada, HEC
- August, 2000 Discussant, Joint symposium, Business Policy and Strategy and Management Education and Development Divisions, titled “New and Winning Conceptual Approaches to Teaching Strategy,” National Academy of Management Meeting, Toronto.
- August, 1997 Translating Cases into Academic Research, Panel Member at Preconference Workshop. Academy of Management Annual Meeting, Boston.
- February, 1997 Luncheon Keynote Speaker to 250 Montreal executives, global MBA students, and McGill faculty members, Dimensions of Hypercompetition: 1997 Conference Wrap-Up, McGill 1997 Graduate Business Conference.
- February, 1997 Invited Speaker, International telecommunications alliances: Lessons for Indian firms, workshop on telecom policy research, Indian Institute of Management, Ahmedabad, India. Representative of McGill University’s Centre for Regulated Industries.
- October, 1995 Invited presenter at McGill Law School’s Centre for Regulated Industries, Conference on International Telecommunications. Participants included telecommunications officials from China, India, Pakistan, and Malaysia.
- September, 1995 Invited speaker at AIESEC McGill International Careers and Opportunities Forum, Liberalization, convergence and globalization: The worldwide transformation of the telecommunications service industry.
- February, 1995 Invited by Indosat executives to present my research on RBOCs’ International expansion. Presentation took place during research trip to Jakarta, Indonesia.

- September, 1994 Invited academic participant at the Whittemore Conference on Hypercompetition, Tuck Business School, Dartmouth College. One-day academic conference for authors of papers under consideration for *Organization Science* Special Issue on Hypercompetition.
- May, 1994 Presentation on U.S. Telecommunications Providers and their Deregulated Activities at the Rate Design Seminar, Centre for Regulated Studies Conference, Faculty of Law, McGill University.
- February, 1994 Invited participant in University of Michigan, International Organization Studies Conference. Discussion paper, Network realities of the international expansion process: A case study of two RBOCs.

GRADUATE DISSERTATIONS

Chair/Co-Chair:

- 2019 - 2022 Co-Chair with Tim Pollock, Jaewoo Jung, SEO. Placement: Post-Doc at Colorado State
- 2013 - 2014 Ph.D. Chair, Blake Mathias, Organizations & Strategy. Placement: LSU, now Indiana University.
- 2012 - 2014 Ph.D. Co-Chair (with David Woehr), Mark Collins, Organizations & Strategy, Defended 2014.
- 2011- 2012 Ph.D. Chair, Laura Madden, Organizations & Strategy, Proposal defended, May, 2012. Dissertation Defense April, 2013. Placement: East Carolina University.
- 2010- 2012 Ph.D. Chair, Tim Madden, Organizations & Strategy, Defended, May, 2012. Placement: Old Dominion University, now at East Carolina University.

Committee Member:

- 2025 PhD Committee (External Reviewer), Langebraun, N. (2025). "Unpacking the role(s) of time, context, and narratives in qualitative theorising" Lugano Switzerland USI.
- 2023 PhD. Committee, Ace Beorchia. Defense, April 2023. (Chairs: Tim Pollock and David Gras)
- 2018 Ph.D. Committee, Erika Williams, Strategy, Entrepreneurship, & Strategy, Proposal defended April 2018. Defense anticipated June 2018.
- 2016 Ph.D. Committee, Nastaran Simarasl, Organizations & Strategy, Defended, May, 2016. Placement: California State Polytechnic University (Chair: David Williams)
- 2014 Ph.D. Committee, Kyle Turner, Organizations & Strategy, Defended, July, 2014. (Chairs: Russell Crook and Annette Ranft)

- 2012-2013 Ph.D. Committee, Natalie Franco, Tulane University. Defended June, 2014. (Chair: Bert Cannella)
- 2012-2013 Ph.D. Committee, Adam Smith, Organizations & Strategy, Defended Dissertation, June, 2013 (Chair: Franz Kellermanns)
- 2011-2012 Ph.D. Committee, Karen Ford Eickhoff, Organizations & Strategy. Defended Dissertation June, 2012. (Chair: Dennis Duchon)
- 2010-2011 Ph.D. Committee, Irina Cozma, Industrial Organization Psychology. Defended Dissertation August, 2011. (Chair: David Woehr)
- 2009-2010 Ph.D. Committee, Josh Ray, Organizations & Strategy. Defended Dissertation 2010. (Chair: Donde Plowman)
- 2009-2010 Ph.D. Committee, Dawn Drake, Department of Geography. Defended, 2011.
- 2008-2010 Ph.D. Committee, Heather McMillan, Defended, 2010. (Chair: Lane Morris)
- 2008-2009 Ph.D. Committee, Taylor Poling. Defended June, 2009. (Chair: David Woehr)
- June, 2003 External reviewer for dissertation for HEC Montreal doctoral student.
- April, 1996 External Examiner of a Master's Thesis in Economics, McGill University.
- July, 1993 External Reviewer on two dissertations at McGill University, Management Ph.D. student.

UNDERGRADUATE THESIS

- 2023 Supervised Global Leader Scholars: Jenna Murphy and Perry Warner
- 2020 Supervised UT Honors student: Eric Allen
- 2018 Supervised Global Leader Scholar: Kendall Grafton
- 2017 Supervised Global Leader Scholar: Maggie Potente
- 2016 Supervised Global Leader Scholar: Rani Zaouk
- 2015 Supervised three Global Leader Scholars: Wayne Taylor (University Bronze awarded to undergraduate research); Piper Davis; Amira Sakalla.
- 2014 Supervised Global Leader Scholar Rickey Dandridge, Book of Knives: The proof is in the pudding, *Pursuit: The Journal of Undergraduate Research at The University of Tennessee*, 2016, 7(1): 57-70.

- 2012 Supervised honors thesis for College of Business Global Leadership Scholar –Ann-Catherine Nave. Financial Services Innovation: Local Strategy, Management, and Change – A Field Investigation, Selected for publication in *Pursuit: The Journal of Undergraduate Research at The University of Tennessee*, 2013, 4(1): 89-106.
- 2011 Supervised honors thesis for Global Leadership Scholar – Samantha Avery.
- 2010 Supervised honors thesis for three College of Business Global Leadership Scholars– Alice Kehinde, Avery Phelps, Amanda Weddington.
- 2008 Supervised 2 UT Undergraduate Honors Thesis – Nathan DeKornfeld, Chris Wary.

DOCTORAL GRANTS/AWARDS

- 1991 Richard D. Irwin Foundation Doctoral Dissertation Fellowship
- 1990-1992 Kappa Kappa Gamma Graduate Alumnae Fellowship
- 1990 Berry Scholarship - National Association of Purchasing Managers, Graduate Student Award

Teaching

DOCTORAL TEACHING

- Spring, 2026 Seminar in Qualitative Methods (MGT 626)
- Spring, 2024 Seminar in Qualitative Methods (MGT 626).
- January term, 2023 Seminar in Qualitative Methods (MGT 626).
- Spring, 2015 Managing the Strategy Process (MGT 624).
- Spring, 2013 Seminar in Qualitative Research Methods (BUSN 8320) Tulane University.
- Spring, 2011 Managing the Strategy Process (MGT 624).
- Spring, 2011 Seminar in Qualitative Research Methods (BUSN 8320) Tulane University.
- Spring, 2010 The scholarship of organizational science, team taught with Donde Plowman and Dennis Duchon (MGT 625).
- Spring, 2009 Managing the Strategy Process (MGT 624).

MASTERS EDUCATION

- Fall, 2025 Online MBA, MGT 503 Strategic Decision Making (David Williams created the course)

2003-2013	Aerospace MBA, core faculty. Part of start-up of this new program (teaching - on load; around 30 students each year). Teach 12 in-class sessions and four distance classes.
Fall, 2010- 2011	Regular MBA, core faculty. BA512 Managing Complex Organizations (74 students, 78 students).
2002-2009	Professional MBA, Instructor and project advisor (on load). At least five advisees, six in-class sessions, and two distant learning sessions per year.
1993-2001	Taught core Strategy course in regular MBA programs at University of New Mexico (2 sections per year); Florida Atlantic (2 sections per year); McGill University (1 section per semester)

UNDERGRADUATE COURSES (all courses at UT on load, unless otherwise noted)

Spring, 2023/4	Honors Business Ethics: Opioid Crisis – co-taught with Professor Alice Stewart.
Fall, 2017 – Current	Global Strategic Management (BUAD 453), average class size, 50 students. Two to three sections at year.
Spring, 2017	Online Introduction to Management (MGT 201), 130 students.
Spring, 2015	Thesis Preparation: Global Leaders Scholars (Business BUAD 317). 26 students.
Fall, 2011-2013	First Year Seminar FY 129 (1 hour credit for incoming freshmen), Making sense of the transition to UT through photographs, 14-18 students per section.
Fall & Spring 2010- 2013, 2015- 2016	Solving Complex Business Problems. Part of management major curriculum. (MGT 435) 37 students.
Miniterm, 2013, 2007- 2010	Global Competition: From a French Perspective. Bordeaux Study Abroad course (IB 459). Between 10- 18 students.
Spring, 2010-2012	Honors Undergraduate Global Strategy Course: 1 Section.
Spring, 2001- 2008	Undergraduate Global Strategy Course: 1 section (Between 30 to 60 students).

Other Undergraduate: Taught basic strategy course to undergraduates across many sections at the University of North Carolina at Chapel Hill, McGill University, Florida Atlantic University, and University of New Mexico.

OTHER TEACHING

Fall, 2023	Qualitative Methods, Masters of Marketing (MARK 536), for last half of the course, 12 students.
2009-2014	Instructor in Executive Development (non-degree) - Plant Manager Program.

2005-2015	Instructor, Tennessee Government Executive Institute. Day on decision making.
Fall, 2008 & Spring, 2010-2012	Advanced undergraduate/MBA Course at Bordeaux Ecole de Management in AMP program. Advanced Strategic Management course – (25 to 45 students) 3 half-days.
2006-2007	Coach, MBA Case Competition Team. Co-coached 5-person MBA team to John Molson International Case Competition in Montreal 2007 (semi-finals).
Spring, 2000, 2000	McGill MBA Japan Program. Managing in the New Economy. 35 second-year MBA students in Tokyo.
Spring, 1999	Florida Atlantic University Weekend MBA Class – Strategy Core Course.

Service

UNIVERSITY SERVICE

2025-2026	Mentoring Department Head/Director, College of Communications.
2022-2024	Co-Leader, New Academy Leaders Academy with Vice Provost of Faculty Affairs, Diane Kelly
Spring, 2023	Member, Sociology Program Review.
2022	Chair, School of Architecture Director, College of Architecture and Design.
2014	Member, Graduate Student Fellowship Review Committee, Graduate School.
2012	Member, College of Business Dean's Search Committee (Spring '12; Fall '12).
2010-2011	Chair, Faculty Benefits and Professional Development, Faculty Senate. Member of Faculty Senate Executive Committee.
2008-2010	University-level Scholarly Communications Committee (2 year commitment).
2008-2009	Chair, Faculty Senate Library Committee, Faculty Senate. Faculty Senate Executive Committee member.
2006-2009	Faculty Senate Representative, Department of Management. Faculty Senate Library Committee Member.
2008	Search Committee Member, System-level search for Institute for Public Service, Assistant Vice President.

COLLEGE SERVICE

2015-2022	Department Head, one five-year term followed by pre-agreed 2-year term
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2018 Chair, Business Analytics and Statistics Department Head search.

2015 Member, Dean Executive Committee

2011- 2015 Chair, College Graduate Policies Committee

2014 Chair, College Task Force on Faculty Development

2014 Member, College Awards committee – faculty and staff awards

2013 Member, Teaching Excellence Committee

2007-2013 Member, Faculty Recognition Committee (annual teaching awards)

2008 - 2013 Member, Undergraduate Scholarship Awards.

2010 Member, College Graduate Curriculum Committee, Management Department representative.

2010-2011 Member, MBA Program Committee (regular MBA program)

2009-2010 Interim Ph.D. Director, Organizations & Strategy.

2007-2009 Member, College of Business Undergraduate Honors Faculty, Admissions committee.

2005-2010 Member, College of Business Faculty Awards Committee.

2008 Member, MBA Review Committee.

2005-2007 Member, College of Business Staff Awards Committee.

Fall, 2006 Member, Search Committee, Assistant Director of Executive Program.

1998-99 Member, Scholarship Committee, Florida Atlantic University.

1995-96 Chair, Library Committee, Faculty of Management, McGill University.
Member, Dean's Overview Committee, McGill University.
Member, University Senate Committee on University Bookstore, McGill.

Fall, 1996 Acting Director, Centre for Regulated Industries, McGill University.

1996-97 Faculty advisor, MBA 1997 International Conference, McGill University.

1995-97 Board Member, Centre for Regulated Industries, McGill University.

1993-1995 Course Coordinator, Organizational Policy, a core course for McGill Undergraduates, 10 sections per year, 450 students.

- 1993-95 Member, Undergraduate Program Committee, Faculty of Management, McGill University.
- 1992-93 Member, MBA Review Committee, Faculty of Management, McGill University.

DEPARTMENT SERVICE AT UT

- Fall, 2023 Member, Strategy Faculty search. Tim Pollock, Chair.
- Fall, 2022 Journal List Revision ad hoc committee, with Jessica Jones and Sherry Thatcher
- 2014 Member, Search Committee for Haslam Professor of Management
- 2013 Chair, Search Committee for Haslam Professor of Management
- 2013 Organizer, two-day Provalis Software training for graduate students and UT community (25 in attendance).
- 2010-Spring 2012 Chair, Department of Management Curriculum committee
- 2012 Chair, Search Committee for Strategy position. (Reger Hired)
- 2011 Member, Search Committee for OB/Strategy positions (Munyon hired)
- 2010-2012 Member, Department of Management Executive committee
- 2010 Member, Management Department Head Search Committee (Leap hired)
- 2009 Member then Chair, Management Department Search Committee, 2 faculty tenure track positions. (Kellermanns; Williams hired)
- 2008-Current Member, Department Teaching Committee
- Fall, 2008 Member, Management Department Curriculum Review Committee.
- Fall, 2007 Member, Strategy Ph.D. Committee to re-start program
- 2006-2007 Chair, Strategy Search Committee, Department of Management (Plowman; Duchon; Crook)
- 2004-2007 Coordinator, Strategy Capstone Course – 8-10 sections per semester, UT College of Business. Organizer of Semester “Event Week” – Boat Week (Sea Ray), Health Care week (Covenant Health)
- 2003-2006 Library Representative, Department of Management

PROFESSIONAL SERVICE: ACADEMY OF MANAGEMENT

2012-2017	Elected to 5-year Leadership Rotation (PDW Chair, Program Chair, Chair Elect, Chair, Past Chair), Strategizing Activities and Practice Interest Group, Academy of Management (800+ members)
2013-2014	Invited Panel member for Research Methods Division, Virtual Doctoral program on Topics: “Having a Career as a Methodologist” and “Crafting a Methodological Contribution.”
2011-2013	Chair, Awards committee, Strategizing Activities and Practice Interest Group, Academy of Management.
2001- 2022	Reviewer for Research Methods Division, national Academy of Management meeting.
1999-2015	Reviewer, Business Policy Division, national Academy of Management Meeting.
2010	Facilitator, paper session, MOC Division, AOM national meeting Montreal.
2009	Discussant, paper session, GDO Division, AOM national meeting, Chicago.
2010-2012	Representative-at-large, Strategy as Practice Interest Group, AOM.
2006-2007	Division and Interest Group Relations Committee of the Academy of Management Board. (Review division performance).
2004-2009	Historian, Research Methods Division, Academy of Management.
2003-2009	Member of Research Methods Awards Committee.
1995-1997	Representative for the East, Business Policy and Strategy Division, Academy of Management.

ACADEMIC JOURNALS

2024-2026	Associate Editor, <i>Academy of Management Journal</i> (Qualitative Methods) with Editors Marc Gruber (2024-2025) and Quinetta Roberson (2025-2026). AMJ Professional Development Workshops: <ul style="list-style-type: none"> ● March 2025 – Online. Part of 5 hour seminar with opening presentations followed by detailed feedback on 5-7 papers ● December 2025 - Online - Reviewed about 5-7 papers, provided commentary ● September, 2024 – Knoxville. I was organizer, presenter, discussant. ● May 2024 – Online reviewed and gave detailed feedback to about 7 qual methods papers.
2025-2027	Special Feature Co-Editor, <i>Organizational Research Method</i> , Advanced Analytics Approaches to Theorize From Qualitative Research, with Tine Köhler, Thomas Greckhamer, and Jane Lê.

- 2023-2025 Special Feature Co-Editor, *Organizational Research Method*, Having A Way with Words: Innovations and Improvements in Text Analysis Methods, with Aaron McKenny, Jeremy Short, and Jason Kiley.
- 2019-2020 Special Feature Co-Editor, *Organizational Research Method*, Templates in Qualitative Research Methods, with Tine Köhler and Vikram Bhakoo.
- 2019-2021 Co-Editor, *Research Methodology in Strategy and Management*, Emerald Publishing.
- 2013-2017 Associate Editor, *Organizational Research Methods*.
- 2007-Current Editorial Board, *Organizational Research Methods*.
- Ad Hoc Reviewer *Organizational Studies*, *Organization Science*, *African Journal of Management*; *Journal of Business Research*; *Journal of Management Inquiry*; *Journal of Management Studies*; *Organization Science* (Special Issue); *Strategic Management Journal* (Special Issue); *Canadian Journal of Administrative Science*.
- 1995 Program Review Committee, International Federation of Scholarly Associations of Management. SSHRC Strategic Research Grants.

OTHER PROFESSIONAL SERVICE

- October, 2025 Full Professor Review, Peer/Aspirant University (NC State)
- September, 2024 Interview, Spotlight Interview, Women in Research Methods: <https://womeninresearchmethods.com/?p=5474>
- April, 2023 Podcast, Institute for Public Service, SMART “Organizational Failure: How Bad Business Caused the Opioid Crisis” <https://smart.ips.tennessee.edu/2023/04/02/podcast-organizational-failure-how-bad-business-caused-the-opioid-crisis/>
- 2019-2023 UT Promise Mentor to Cassidy Graham, UT Martin (graduated 2023)
- June, 2020 Video interview part of the UT Libraries an oral history project on the [Chimney Tops 2 Wildfires](https://rfta.lib.utk.edu/interviews/object/anne-smith-2020-06-11). My archived interview: <https://rfta.lib.utk.edu/interviews/object/anne-smith-2020-06-11>
- Summer, 2013 Sub-theme convenor (with 2 other faculty from University of Lancaster and HEC Montreal), EGOS Sub-theme 53: Behaviour, Management and Work.
- Spring, 2008 Presentation at joint meeting of Y-12, ORNL, and Oak Ridge Associated Universities, Decision Making under Stress. Over 150 in attendance.
- Spring, 2007 Presentation to University Honors Luncheon Research Talk.
- Spring, 2000 Strategic Planning Sessions with School of Medicine, Management Development Center, University of New Mexico.

Fall, 1999	Consulting participant in creation of Department of Population Health Sciences in the School of Medicine, University of New Mexico.
Spring, 1998	Two-day Seminar on Managing Change for Indonesian IAIN University
Fall, 1995, 1996	Administrators. Program part of McGill Islamic Studies Grant.
Fall, 1996	Two-day International Policy Seminars for Executive Development
Summer, 1996	Course (65 middle-level managers), McGill Executive Institute.
Fall, 1995	Two-day International Policy Seminars for Executive Development Course (65 middle-level managers), McGill Executive Institute.
October, 1995	Presentation at Hydro-Quebec Marketing Luncheon Series, "From Divestiture to Hypercompetition: The RBOCs and their Transformation."
Summer, 1995	Consulting study for COGECO, fourth largest Canadian cable company. "Managing the Canadian Regulatory Environment."
May, 1995	Guest Speaker, University of Memphis Executive MBAs, Visit to Montreal. "Business/Government Relations: The Bombardier Case."
May, 1995	Seminar through the McGill Management Institute
May, 1994	"Envisioning, Initiating, and Implementing Strategic Change," to Participants from Botswana, Lesotho, Swaziland, and Malawi.
October, 2004	Invited and attended McGraw-Hill/Irwin focus group on strategy teaching and textbooks, Chicago.
Summer, 1995	Completed "Faculty Development in International Business" Course, University of South Carolina.

BOOK AND TEXTBOOK REVIEWS

2012	Reviewed <i>Strategy as Practice</i> textbook, Sage Publications.
2004	Reviewed pre-publication book Roberto (Wharton Press), <i>Why Great Leaders Don't Take Yes for an Answer: Managing for Conflict and Consensus</i> .
2004	Textbooks Review for McGraw-Hill/Irwin strategy textbooks.
2002	Textbook Review: Wiley strategy text.
2000	Reviewed textbook proposal for strategy textbook, Prentice-Hall.

1998 Reviewed textbook International Management, Third Edition (Deresky)
for Addison Wesley Longman.

NON-ACADEMIC PROFESSIONAL EXPERIENCE

1987-1988 Andersen Consulting
Atlanta, GA *Strategic Planning Consultant.*

1985-1987 SIECOR
Hickory, NC (Joint Venture between Siemens and Corning)
Manufacturing Systems Internal Consultant
Government Accounts Controller.
Defended Siecor's defense contract accounting for the Ground Launch Cruise Missile to
the DOD's Defense Contract Audit Agency.

1981-1983 NCNB (now Bank of America)
Charlotte, NC *International Banking Officer*