

**STEPHANIE ECKERD**  
Associate Professor of Supply Chain Management  
University of Tennessee  
Haslam College of Business  
916 Volunteer Boulevard, SMC 320  
Knoxville, TN 37996  
seckerd@utk.edu

## **ACADEMIC APPOINTMENTS**

Associate Professor of Supply Chain Management August 2020 – present  
With tenure (August 2022)  
FedEx Corporation Professor of Supply Chain Management (August 2023 – present)  
Jerry & Suzanne Ratledge Professorship in Supply Chain Management (August 2021 – July 2023)  
Supply Chain Management PhD Program Director (September 2021 – present)  
University of Tennessee, Haslam College of Business  
Department of Marketing and Supply Chain Management

Assistant Professor of Operations Management July 2017 – June 2020  
Indiana University Purdue University Indianapolis, Kelley School of Business

Assistant Professor of Supply Chain Management August 2015 – May 2017  
University of Tennessee, Haslam College of Business  
Department of Marketing and Supply Chain Management

Assistant Professor August 2011 – May 2015  
University of Maryland, Robert H. Smith School of Business  
Logistics, Business and Public Policy

## **EDUCATION**

PhD Business Administration June 2011  
The Ohio State University, Fisher College of Business  
Major: Operations Management  
Minor: Quantitative Psychology (Statistical Modeling)  
Dissertation title: An Examination of Firm-Level and Individual-Level Contracts Governing Buyer-Supplier Relationships  
Dissertation committee: Dr. Kenneth Boyer & Dr. James Hill (co-advisors), Dr. Peter Ward, and Dr. Karen Donohue (University of Minnesota)

Master of Business Administration May 2006  
Wake Forest University, Babcock School of Management  
Recipient – Dean's Scholarship (2004 – 2006, full tuition plus annual stipend)  
Concentrations: Operations Management, Information Technology Management

Bachelor of Science Degree in Business Administration September 2002  
Strayer University, Arlington, VA

## REFEREED JOURNAL ARTICLES

24. Kistler, J., Sharma, L., Jayaram, J., and **Eckerd, S.** Does history really repeat itself? An empirical investigation of recurring misconduct violations in public procurement. Accepted for publication at the *Journal of Purchasing and Supply Management*.
23. Macdonald, J., Conroy, S., **Eckerd, S.**, and Becker, W. 2023. Where are the workers? Leadership-follower fit and behavioral work withdrawal in the logistics supply chain. *Journal of Business Logistics*, 44(3), 387-406.
22. Ried, L., **Eckerd, S.**, Kaufmann, L., and Carter, C. 2023. From target to actor: Contagion of honesty and deception across buyer-supplier negotiations. *Journal of Operations Management*, 69(2), 261-283.
21. Paraskevas, J.P.<sup>1</sup>, **Eckerd, S.<sup>1</sup>**, and Grimm, C. 2022. Driving cooperative actions: A multimethod study of the temporal duration of unilateral commitments. *Journal of Supply Chain Management*, 58(3), 3-22. **(Finalist, 2022 Harold E. Fearon Best Paper Award)**
20. **Eckerd, S.**, Handley, S., and Lumineau, F. 2022. Trust violations in buyer-supplier relationships: Spillovers and the contingent role of governance structures. *Journal of Supply Chain Management*, 58(3), 47-70.
19. Ried, L., **Eckerd, S.**, and Kaufmann, L. 2022. Social desirability bias in PSM surveys and behavioral experiments: Considerations for design development and data collection. *Journal of Purchasing and Supply Management*, 28(1), 100743.
18. Franke, H., **Eckerd, S.**, and Foerstl, K. 2022. Rising to the top: Motivational forces influencing status conflict in sourcing teams. *Production and Operations Management*, 31(3), 963-983.
17. Ried, L., **Eckerd, S.**, Kaufmann, L., and Carter, C. 2021. Spillover effects of information leakages in buyer-supplier-supplier triads. *Journal of Operations Management*, 67(3), 280-306.
16. Cheng, L., Craighead, C., Crook, T.R., and **Eckerd, S.** 2021. Leaving it on the table? An examination of unrealized power in multimarket buyer-supplier exchanges. *Journal of Operations Management*, 67(3), 382-406.
15. **Eckerd, S.<sup>1</sup>**, DuHadway, S.<sup>1</sup>, Bendoly, E., Carter, C., and Kaufmann, L. 2021. On making experimental design choices: Discussions on the use and challenges of demand effects, incentives, deception, samples, and vignettes. *Journal of Operations Management*, 67(2), 261-275.
14. Jenkins, M., Craighead, C., Holcomb, M., Munyon, T., Ketchen, D. and **Eckerd, S.** 2020. Emerging market footholds and knowledge: An examination of new product launch performance. *Journal of Business Logistics*, 41(1), 31-53.
13. Esslinger, J., **Eckerd, S.**, Kaufmann, L., and Carter, C. 2019. Who cares? Supplier reactions to buyer claims after psychological contract over-fulfillments. *Journal of Supply Chain Management*, 55(4), 98-128.
12. Lee, Y.S.<sup>1</sup>, Ribbink, D.<sup>1</sup>, and **Eckerd, S.<sup>1</sup>** 2018. Effectiveness of bonus and penalty incentive contracts in supply chain exchanges: Does national culture matter? *Journal of Operations Management*, 62, 59-74.

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<sup>1</sup> Equal authorship.

11. **Eckerd, S.**, and Sweeney, K. 2018. The role of dependence and information sharing on governance decisions regarding conflict. *International Journal of Logistics Management*, 29(1), 409-434.
10. Kurapati, S., Lukosch, H., **Eckerd, S.**, Verbraeck, A., and Corsi, T. 2017. Relating planner task performance for container terminal operations to multi-tasking skills and personality type. *Transportation Research Part F: Psychology and Behaviour*, 51, 47-64.
9. Eckerd, A., and **Eckerd, S.** 2017. Institutional constraints, managerial choices, and conflicts in public sector supply chains. *International Public Management Journal*, 20(4), 624-647.
8. Mir, S., Aloysius, J., and **Eckerd, S.** 2017. Understanding supplier switching behavior: The role of psychological contracts in a competitive setting. *Journal of Supply Chain Management*, 53(3), 3-18. **(Winner, 2017 Harold E. Fearon Best Paper Award)**
7. **Eckerd, S.** 2016. Experiments in purchasing and supply management research. *Journal of Purchasing and Supply Management*, 22(4), 258-261.
6. **Eckerd, S.**, Boyer, K.K., Qi, Y., Eckerd, A., and Hill, J. 2016. Supply chain psychological contract breach: An experimental study across national cultures. *Journal of Supply Chain Management*, 52(3), 68-82. **(Finalist, 2016 Harold E. Fearon Best Empirical Paper Award)**
5. Lumineau, F., **Eckerd, S.**, and Handley, S. 2015. Inter-organizational conflicts: Research overview, challenges, and opportunities. *Journal of Strategic Contracting and Negotiation*, 1, 42-64. **(Winner of JSCAN 2015 Best Paper Award)**
4. **Eckerd, S.**, Hill, J.A., Boyer, K.K., Donohue, K., and Ward, P.T. 2013. The relative impact of attribute, severity, and timing of psychological contract breach on behavioral and attitudinal outcomes. *Journal of Operations Management*, 31(7/8), 567-578.
3. **Eckerd, S.** and Hill, J.A. 2012. The buyer-supplier social contract: Information sharing as a deterrent to unethical behaviors. *International Journal of Operations and Production Management*, 32(2), 238-255.
2. Rungtusantham, J., Wallin, C., and **Eckerd, S.** 2011. The vignette in a scenario-based role-playing experiment. *Journal of Supply Chain Management*, 47(3), 9-16.
1. Hill, J.A., **Eckerd, S.**, Wilson, D., and Greer, B., 2009. The effect of unethical behavior on trust in a buyer-supplier relationship: The mediating role of psychological contract violation. *Journal of Operations Management*, 27(4), 281-293.

#### OTHER REFEREED WORKS

1. Ried, L. **Eckerd, S.**, and Kaufmann, L. 2022. In supplier negotiations, lying is contagious. *Harvard Business Review*.
2. Esslinger, J., Kaufmann, L., **Eckerd, S.**, and C.R. Carter. 2019. Capitalizing on the unexpected. *Supply Chain Management Review*, March/April, 30-35.
3. Autry, C.W., **Eckerd, S.**, and Rose, W.J. 2016. External Barriers to Integration: Tearing Down the Walls, in *Achieving Supply Chain Integration: Connecting the Supply Chain Inside and Out for Competitive Advantage*, C.W. Autry and M.A. Moon (Eds.), Pearson Education, 297-312.

4. **Eckerd, S.,** and Handley, S. 2015. To err is human: A model of inter-organizational violations and repair. Academy of Management Conference Proceedings, 6 pages. **(Winner of the 2015 Chan Hahn Best Paper Award)**
5. **Eckerd, S.,** and Bendoly, E. 2015. The Study of Behavioral Operations, in *Handbook of Behavioral Operations Management: Social and Psychological Dynamics in Production and Service Settings*, E. Bendoly, W. VanWezel, and D.G. Bachrach (Eds.), Oxford University Press, 3-23.
6. Bendoly, E., and **Eckerd, S.** 2013. Behavioral OM Experiments: Critical Inquiry Reawakening Practical Issues in Research, in *Behavioral Issues in Operations Management: New Trends in Design, Management, and Methodologies*, I. Giannoccaro (Ed.), Springer, 1-22.
7. **Eckerd, S.,** and Sweeney, K. 2012. Governance decisions in response to operational conflict in the supply chain: The moderating influence of transactional cost elements. CSCMP 2012 Supply Chain Management Educators' Conference Proceedings, 22 pages.
8. **Eckerd, S.** and Bendoly, E. 2011. Introduction to the discussion forum on using experiments in supply chain management research. *Journal of Supply Chain Management*, 47(3), 3-4.
9. **Eckerd, S.,** and Bendoly, E., 2010. Behavioral Operations. Scholarpedia, 5(3):10422.

#### AWARDS AND HONORS

- Harold E. Fearon Best Paper Award 2022 (Finalist), Journal of Supply Chain Management
- James A & Natalie Haslam Faculty Fellow, 2023 Haslam Summer Scholars Program
- Martin & Carol Robinson Excellence in Teaching, Research, and Service Award, Finalist, 2023, Haslam College of Business, University of Tennessee
- Vallett Family Outstanding Researcher Award, Finalist, 2022, Haslam College of Business, University of Tennessee
- Certificate of recognition for Top Cited Article (2020 – 2021) in the Journal of Operations Management for paper entitled “On making experimental design choices: Discussions on the use and challenges of demand effects, incentives, deception, samples, and vignettes.”
- Certificate of recognition for Top Cited Article (2020 – 2021) in the Journal of Operations Management for paper entitled “Spillover effects of information leakages in buyer-supplier-supplier triads.”
- F. Perry and Elaine Ozburn Award for Innovative Research, 2021, Department of Supply Chain Management, University of Tennessee
- Outstanding Reviewer for 2020, Journal of Business Logistics
- Harold E. Fearon Best Paper Award 2017 (Winner), Journal of Supply Chain Management
- Harold E. Fearon Best Empirical Paper Award 2016 (Finalist), Journal of Supply Chain Management
- Best Paper Award 2015, Journal of Strategic Contracting and Negotiation
- Reviewer Service Award for outstanding service from 2011-2015, Journal of Operations Management
- Chan Hahn Best Paper Award, 2015, Academy of Management, OM Division
- Journal Reviewer of the Year, 2015, Production and Operations Management, Behavioral Operations
- Top 15% Teaching Award, 2011-2012 academic year, Smith School of Business, University of Maryland

- Awarded sponsorship for the CIBER Faculty Development in International Business Program, Africa, 2012
- Recipient of 2009 Pace Setter Award, Fisher College of Business, The Ohio State University
- Nominated for the Graduate Associate Teaching Award 2008 & 2009, The Ohio State University

## PRESENTATIONS

*Currency exchange within ideologically infused psychological contracts* (with V. Snyder and W. Tate)

- 2023 Decision Sciences Institute Annual Conference, Atlanta, GA

*The sooner, the better? Behavioral pitfalls with pre-ordering newsvendors* (with A. Dohmen, M. Becker-Peth, and L. Saunders)

- 2022 Behavioral Operations Management Conference, University of Arkansas

*When “fit” matters: The (mis)alignment of information construals in supply chain goal achievement* (with S. Mir and J. Aloysius)

- 2023 **Invited presentation** at the School of Business, Virginia Commonwealth University
- 2023 **Invited presentation** at the Fisher College of Business, The Ohio State University
- 2021 **Invited presentation** at the W.P. Carey School of Business, Arizona State University

*The impact of planner biases during disruptions* (with A. Dohmen and L. Saunders)

- 2021 Decision Sciences Institute Annual Meeting, virtual

*Understanding supplier switching behavior: The role of psychological contracts in a competitive setting* (with S. Mir and J. Aloysius)

- 2019 **Invited presentation** in the Mediation and Moderation Analysis Workshop, Decision Sciences Institute Annual Meeting, New Orleans, LA

*Spillover effects of information leakages in buyer-supplier-supplier triads* (with L. Ried, L. Kaufmann, and C. Carter)

- 2019 **Invited presentation** at the College of Business, Oregon State University
- 2019 **Invited presentation** at the Farmer School of Business, Miami University, Ohio

*Top management team’s impact on the temporal orientation of sustainability efforts* (with J.P. Paraskevas and S. Mir)

- 2019 Decision Sciences Institute Annual Conference, New Orleans, LA
- 2019 Production and Operations Management Annual Meeting, Washington, DC

*A long way to consensus: The effect of psychological needs and functional goals in cross-functional teams* (with H. Franke and K. Foerstl)

- 2019 Academy of Management Annual Conference, Boston, MA
- 2019 IPSERA Annual Conference, Milan, Italy
- 2018 Decision Sciences Institute Annual Meeting, Chicago, IL

*The role of psychological distance and construal level on sustainable operations decision-making* (with S. Mir and J. Aloysius)

- 2021 Production and Operations Management Annual Meeting, Virtual
- 2018 INFORMS Annual Meeting, Phoenix, AZ

*Appealing to the Ideals and Oughts: Explaining withdrawal processes through regulatory focus and leadership* (with J. Macdonald and S. Conroy)

- 2019 Academy of Management Annual Conference, Boston, MA
- 2017 Decision Sciences Institute Annual Meeting, Washington, DC

*Quantity discount schedules: A laboratory experiment of buyer preferences* (with T. Clottey and C. Craighead)

- 2016 Decision Sciences Institute Annual Meeting, Austin, TX

*Alliance formation: A Prisoner's Dilemma perspective* (with J.P. Paraskevas and C. Grimm)

- 2016 Academy of Management Annual Conference, Anaheim, CA
- 2015 Decision Sciences Institute Annual Meeting, Seattle, WA
- 2015 Meeting of the Production and Operations Management Society, Washington, DC

*Running to the lawyers or reaching consensus: Supply chain conflicts in private and public management contexts* (with A. Eckerd)

- 2015 Academy of Management Annual Conference, Vancouver, Canada
- 2013 Decision Sciences Institute Annual Meeting, Baltimore, MD

*A model of inter-organizational violations and repair* (with S. Handley)

- 2015 Academy of Management Annual Conference, **Chan Hahn Best Paper Winner**, Vancouver, Canada
- 2014 **Invited presentation** to the Ivey Research Series, Ivey Business School, Western University, Canada
- 2014 Meeting of the Production and Operations Management Society, Atlanta, GA
- 2013 Decision Sciences Institute Annual Meeting, Baltimore, MD

*Incentive systems in behavioral research* (with Y.S. Lee and D. Ribbink)

- 2016 **Invited presentation** to the Department of Supply Chain Management, Walton College of Business, University of Arkansas
- 2015 Meeting of the Production and Operations Management Society, Washington, DC
- 2014 Decision Sciences Institute Annual Meeting, Tampa, FL
- 2013 Decision Sciences Institute Annual Meeting, Baltimore, MD
- 2013 Meeting of the Production and Operations Management Society, Denver, CO

*Governance decisions in response to operational conflict in the supply chain: The influence of transactional cost elements* (with K. Sweeney)

- 2012 Supply Chain Management Educator's Conference, Council of Supply Chain Management Professionals, Atlanta, GA

*A contracts view of conflict resolution in supply chain relationships* (with J. Hill)

- 2012 Meeting of the Production and Operations Management Society, Chicago, IL

*Supply chain psychological contract breach: An experimental study across national cultures* (with K.K. Boyer and Y. Qi)

- 2017 Academy of Management Annual Conference, **2016 Harold E. Fearon Best Empirical Paper Nominee/Runner-Up**, Atlanta, GA
- 2015 Council of Supply Chain Management Professionals Annual Conference, San Diego, CA

- 2011 Decision Sciences Institute Annual Meeting, Boston, MA

*The influence of psychological contract violation on decision-making behavior: A laboratory experiment* (with J. Hill, K.K. Boyer, and K. Donohue)

- 2012 **Invited presentation** to the Decision Sciences Department, School of Business, University of Kansas
- 2011 **Invited presentation** to The John Glenn School of Public Affairs, The Ohio State University
- 2010 Decision Sciences Institute Annual Meeting, San Diego, CA
- 2010 Behavioral Operations Conference, Charlottesville, VA
- 2010 Meeting of the Production and Operations Management Society, Vancouver, Canada

*Antecedents of psychological contract between suppliers and buyers* (with J. Hill and B. Greer)

- 2009 Decision Sciences Institute Annual Meeting, New Orleans, LA

*The buyer-supplier social contract: Information sharing as a deterrent to unethical behaviors* (with J. Hill)

- 2009 Meeting of the Production and Operations Management Society, Orlando, FL
- 2009 **Invited presentation** to the Dean's Advisory Council, Fisher College of Business, The Ohio State University
- 2008 Decision Sciences Institute Annual Meeting, Baltimore, MD

*The effect of ethics on trust in a buyer-supplier relationship: The mediating role of the psychological contract* (with J. Hill)

- 2008 Meeting of the Production and Operations Management Society, La Jolla, CA

## TEACHING

Instructor, SCM440 Social and Environmental Sustainability in SCM, University of Tennessee

- Spring 2023, Section 001, university rating 4.75/5
- Spring 2023, Section 002, university rating 4.97/5

Instructor, SCM422 Supply Chain Planning and Financial Analysis, University of Tennessee

- Spring 2022, university rating 4.84/5

Instructor, SCM622 Supply Chain Management Thought, University of Tennessee

- Spring 2022 (Three students, no ratings)

Instructor, SCM571 Global Strategic Sourcing, University of Tennessee

- Fall 2020, Section 001 (MS Online cohort), university rating 4.92/5
- Fall 2020, Section 301 (Tri-Continent cohort), university rating 4.59/5

Instructor, SCM421 Global Strategic Sourcing, University of Tennessee

- Fall 2020, university rating 4.59/5
- Spring 2017, university rating 4.75/5 (average across two sections)
- Spring 2016, university rating 5.40/6

Instructor, SCM310 Intermediate Supply Chain Management, University of Tennessee

- Spring 2016, university rating 5.14/6 (average across two sections)

- Fall 2015, university rating 5.55/6 (average across two sections)

Instructor, P320 Sourcing, IUPUI

- Summer 2020, university rating 6.67/7
- Spring 2020, university rating 6.58/7
- Summer 2019, university rating 6.85/7
- Spring 2019, university rating 6.75/7
- Summer 2018, university rating 6.85/7
- Spring 2018, university rating 6.70/7

Instructor, P371 I-Core Operations and Supply Chain Management, IUPUI

- Spring 2020, university rating 6.43/7
- Summer 2018, university rating 5.80/7

Instructor, BMGT888W PhD Workshop in Supply Chain Management, University of Maryland

- Spring 2013, university rating 3.95/4

Instructor, BMGT888B PhD Seminar in Behavioral Research in Supply Chain Management, University of Maryland

- Fall 2014 (Four students, no ratings)
- Spring 2013, university rating 3.73/4

Instructor, BMGT372 Introduction to Supply Chain Management and Logistics, University of Maryland

- Spring 2015, university rating 3.70/4 (average across two sections)
- Spring 2014, university rating 3.47/4
- Fall 2013, university rating 3.67/4 (average across two sections)
- Fall 2012, university rating 3.58/4 (average across two sections)
- Fall 2011, university rating 3.64/4 (average across two sections)

Instructor, BUS-MGT 630 Introduction to Operations Management, The Ohio State University

- Spring 2011, overall rating 4.7/5
- Autumn 2010, overall rating 4.7/5
- Spring 2010, overall rating 4.8/5
- Winter 2009, overall rating 4.8/5
- Autumn 2008, overall rating 4.6/5
- Spring 2008, overall rating 4.8/5
- Autumn 2007, overall rating 4.4/5
- Summer 2007, overall rating 4.6/5
- Winter 2007, overall rating 4.8/5

Professional MBA and Executive Teaching:

- Fall 2023, ProMBA, co-taught Marketplace Simulation with Lance Saunders, 8 sessions
- Fall 2023, Custom Air Force Executive Development Program, co-taught Marketplace Simulation with Lance Saunders, 5 sessions
- Fall 2023, Custom Air Force Executive Development Program, Supply Management, 1 session
- Fall 2023, Custom Air Force Executive Development Program, Supply Chain Risk Management, 1 session



- Fall 2023, Global Supply Chain Executive MBA Program, Residence Period 3, Hamburg Germany and Barcelona Spain, September 13-21, 5 sessions
- Spring 2023, Custom Air Force Executive Development Program, Supply Management, 1 session
- Spring 2023, Custom Air Force Executive Development Program, Supply Chain Risk Management, 1 session
- Spring 2023, Custom Air Force Executive Development Program, co-taught Marketplace Simulation with Lance Saunders, 5 sessions
- Spring 2023, ProMBA, co-taught Supply Chain Strategy with Lance Saunders, 6 sessions
- Spring 2023, ProMBA, co-taught Marketplace Simulation with Lance Saunders, 8 sessions
- Fall 2022, Custom Air Force Executive Development Program, co-taught Marketplace Simulation with Lance Saunders, 5 sessions
- Fall 2022, Custom Air Force Executive Development Program, Supply Management, 1 session
- Fall 2022, Custom Air Force Executive Development Program, Supply Chain Risk Management, 1 session
- Fall 2022, ProMBA, co-taught Supply Chain Strategy with Lance Saunders, 6 sessions
- Fall 2022, ProMBA, co-taught Marketplace Simulation with Lance Saunders, 8 sessions
- Spring 2022, Custom Air Force Executive Development Program, co-taught Marketplace Simulation with Lance Saunders, 5 sessions
- Spring 2022, Custom Air Force Executive Development Program, Supply Management, 1 session
- Spring 2022, Custom Air Force Executive Development Program, Supply Chain Risk Management, 1 session
- Spring 2022, ProMBA, co-taught Supply Chain Strategy with Lance Saunders, 6 sessions
- Spring 2022, ProMBA, co-taught Marketplace Simulation with Lance Saunders, 8 sessions
- Fall 2021, Custom Air Force Executive Development Program, co-taught Marketplace Simulation with Lance Saunders, 5 sessions
- Fall 2021, Custom Air Force Executive Development Program, Supply Management, 1 session
- Fall 2021, ProMBA, co-taught Marketplace Simulation with Lance Saunders, 8 sessions

#### Guest Lectures:

- Behavioral Research in OSCM, doctoral seminar for Professor Christopher Craighead (University of Tennessee), November 2, 2022
- Scenario Experiments, doctoral seminar for Professor Mike Knemeyer (The Ohio State University), November 30, 2022
- Behavioral Research in OSCM, doctoral seminar for Professor Christopher Craighead (University of Tennessee), October 13, 2021
- Workshop on Empirical Methods Sections, doctoral colloquium for Professor John Aloysius (University of Arkansas), September 24, 2021
- Behavioral Research in OSCM, doctoral seminar for Professor Martin Dresner (University of Maryland) and Professor Xiang Wan (Ohio State University), January 29, 2021
- Behavioral Research in OSCM, doctoral seminar for Professor Christopher Craighead (University of Tennessee) and Professor David Ketchen (University of Auburn), October 21, 2020
- Behavioral Research in OSCM, for Professor Barbara Flynn's graduate seminar titled Empirical Research in OM: Scenario Experiments, Escola de Administracao de Empresas de Sao Paulo, July 21, 2015

#### Course Development, BMGT372 Introduction to Supply Chain Management and Logistics, University of Maryland

- Reviewed and selected new textbook for adoption across all sections
- Piloted Business Strategy Game simulation prior to roll-out in all sections

Course Coordinator, BUS-MGT 630 Introduction to Operations Management, The Ohio State University  
Autumn 2008 – Spring 2011

Original course materials prepared:

- Inventory and capacity management case (multiple versions, co-authored with A. Prud'homme)
- Quality and lean management case (multiple versions, co-authored with A. Prud'homme)

## PROFESSIONAL SERVICE

### External

- Academy of Management
  - Division Chair, Operations and Supply Chain Management, 2023
  - Division Chair-Elect, Operations and Supply Chain Management, 2022
  - Division Program Chair, Operations and Supply Chain Management, 2021
  - Division PDW Chair, Operations and Supply Chain Management, 2020
- Decision Sciences Institute
  - Conferences Committee, member, 2019-2021
  - Lifetime Distinguished Educator Award Committee, member, 2018
  - Midwest Decision Sciences Institute executive board, member 2018
- Council of Supply Chain Management Professionals
  - Academic Strategies Committee, member, 2018 - 2023
    - Bowersox Doctoral Student Symposium, co-chair, 2021-2022
    - Doctoral Dissertation Award subcommittee, co-chair, 2018-2019
- APICS Supply Chain Council Research Committee, Academic Subcommittee, member 2015-2016

### Conference

- Track Chair, Behavioral Research, Council of Supply Chain Management Professionals, Academic Research Symposium, 2023
- Doctoral & Junior Faculty Consortium, mentor, 2022 Academy of Management Annual Conference, Seattle, WA
- Track Chair, Organizational Behavior and Human Resources Management, Decision Sciences Institute Annual Conference, 2019
- Doctoral & Junior Faculty Consortium, mentor, 2019 Academy of Management Annual Conference, Boston, MA
- Doctoral & Junior Faculty Consortium Coordinator, Academy of Management Annual Conference, Operations and Supply Chain Management Division, 2017 and 2018
- Invited coordinator/session organizer/chair:
  - *Effective and Efficient Teaching*, moderator, 2021 Doctoral Consortium at the Decision Sciences Institute Annual Meeting, virtual.
  - *Research Methods - "Here's How I Do It!": Behavioral Research Methods*, co-discussant with Simone Peinkofer (Michigan State), 2021 Logistics Doctoral Symposium, virtual.
  - Professional Development Workshop (co-moderator): *Experimental Design*. 2021 International Purchasing and Supply Education and Research Association Annual Conference, virtual.
  - Professional Development Workshop (lead discussant): *Behavioral Methods in Purchasing and Supply Management Research*. 2019 International Purchasing and Supply Education and Research Association Annual Conference, Milan, Italy.

- Professional Development Workshop (lead discussant): *Behavioral Research and Experimentation in Operations Management*. 2018 Decision Sciences Institute Annual Meeting, Chicago, IL.
- *Sourcing decisions and relationships: Behavioral issues in sourcing and supply chain relationships*. 2016 Decision Sciences Institute Annual Meeting, Austin, TX
- *Purchasing and supply management: Cross-cultural research in purchasing and supply management*. 2015 Meeting of the Production and Operations Management Society, Washington, DC
- *Meet the Editors*. 2011 Decision Sciences Institute Annual Meeting, Boston, MA
- Organizer:
  - Professional Development Workshop (coordinator and panelist): *Inter-organizational Behavior Research*. 2018 Academy of Management Conference, Chicago, IL.
  - Panel symposium: *Experiment research in OM: Approaches, challenges, and opportunities*. 2010 Academy of Management Conference, Montreal, Canada.
- Invited panelist:
  - *Experimental Research in SCM*, 2021 Doctoral Consortium at the Decision Sciences Institute Annual Meeting, virtual.
  - *Lessons of Success, How to Publish in Empirical Journals Symposium*, Journal of Supply Chain Management, November 4, 2021.
  - *Can I Really Use an Experiment For That?*, Journal of Supply Chain Management Virtual Methods Series Webinar, July 6, 2021
  - *What is 'Impactful' Research, and How Do We Conduct It?*, Logistics and Transportation Management, 2020 Decision Sciences Annual Conference, virtual.
  - *How to Navigate Your Academic Career*, Doctoral Symposium, 2020 Decision Sciences Annual Conference, virtual.
  - *Going on the Campus Interview*, Post-proposal PhD Consortium, 2019 Decision Sciences Annual Conference, New Orleans, LA.
  - *Women in OSCM*, 2019 Decision Sciences Annual Conference, New Orleans, LA
  - *Writing an Award-Winning Dissertation? Rigor and Relevance*, Donald J. Bowersox Doctoral Symposium, 2019 CSCMP Annual Conference, Anaheim, CA
  - *Women in Operations and Supply Chain Management*, 2018 Academy of Management Conference, Chicago, IL.
  - *Experiments*, 2018 Logistics Doctoral Symposium, Texas Christian University
  - *What They Didn't Tell You: Early Career Faculty Keeping It Real*, 2017 Logistics Doctoral Symposium, Auburn University
  - *Professionalism in Academia*, 2016 Academy of Management OM Division Junior Faculty and Doctoral Student Consortium, Anaheim, CA
  - *Research methods and pedagogy: Experimental design*, 2016 Logistics Doctoral Symposium, Michigan State University
  - *The job market*, PhD Students Consortium Post-Proposal Defense Stage, 2015 Decision Sciences Institute Annual Meeting, Seattle, WA
  - *Transitioning from a doctoral student to a faculty member*, Donald J. Bowersox Doctoral Symposium, 2015 CSCMP Annual Conference, San Diego, CA
  - *Welcome onboard: You are now an Assistant Professor*, Doctoral Student Consortium for Post-Proposal Defense Students, 2014 Decision Sciences Institute Annual Meeting, Tampa, FL
  - *Interdisciplinary Research Opportunities and Challenges*, 2014 Logistics Doctoral Symposium, Iowa State University

#### Journal

- Associate Editor for *Decision Sciences* (2017 - present)

- Associate Editor for *Journal of Operations Management* (2016 - present)
- Associate Editor for *Journal of Supply Chain Management* (2018 - present)
- Editorial Review Board for *Journal of Business Logistics* (2018 - present)
- Editorial Review Board for *Journal of Operations Management* (2015 - 2016)
- Editorial Review Board for *Journal of Supply Chain Management* (2011 - 2018)
- Ad Hoc Reviewer for *Academy of Management Journal*, *International Journal of Logistics Management*, *International Journal of Operations and Production Management*, *International Journal of Physical Distribution and Logistics Management*, *International Journal of Production Economics*, *Journal of Business Logistics*, *Journal of Business Research*, *Journal of Purchasing and Supply Management*, *Journal of Strategic Contracting and Negotiation*, *Operations Management Research*, *Production and Operations Management*

University (Haslam College of Business, University of Tennessee)

- Committee:
  - Supply Chain Management Faculty Search Committee, member, 2023
  - Haslam College of Business PhD Director's Committee, member, 2021 - present
  - SCM Graduate Studies and Scholarships Committee, member, 2020 - present
  - Supply Chain Management Faculty Search Committee, member, 2021
  - Graduation Committee for MS SCM-Online program, member 2020-2021
  - Department of Marketing and Supply Chain Management, Behavioral Laboratory Committee, co-chair (2016)
  - Code of Professional Conduct Committee, faculty chair (2016 - 2017)
- Global Supply Chain Institute
  - Leading Collaborative Research from UT Faculty and Graduate Students, April 2023, GSCI Spring Forum
  - Faculty Research Spotlight, June 2021, GSCI
  - Faculty Research Lightning Rounds, moderator, Spring 2021 Advisory Board Meeting
  - Faculty Research Lightning Rounds, presenter, Fall 2020 Virtual Supply Chain Forum
- Faculty advisor:
  - IANA Undergraduate Case Competition at the University of North Florida (2017)
  - CSCMP Student Organization (2015 - 2017)
- Panelist:
  - Leading Collaborative Research from UT Faculty and Graduate Students, Global Supply Chain Forum, Spring 2023
  - Faculty Mentoring Certificate Program, Workshop 4: Evolving and Moving Beyond the Mentoring Relationship, March 24, 2023

University (Kelley School of Business, Indiana University Purdue University Indianapolis)

- KSBI Undergraduate Awards Committee (2019 - 2020)
- Women in Business outreach, Operations Management (2018 - 2020)
- Undergraduate Curriculum Committee, member (2018)
- KSBI Academic Fairness Committee, member (2017 - 2018)

University (Robert H. Smith School of Business, University of Maryland)

- Committee:
  - Critical Thinking Champions for the Undergraduate Program, member (2014 - 2015)
  - MS in Supply Chain Management Curriculum Committee, member (2013-2015)
  - Dean's Search Committee for the Robert H. Smith School of Business, member (2012-13)
  - Smith School Behavioral Laboratory Committee, member (2012 - 2015)
  - Field Committee on Decision Science, member (2012 - 2015)

- Task Force Committee on Innovation & Entrepreneurship, member (2012)
- Supply Chain Management Undergraduate Major Committee, member (2011 - 2015)
- Faculty advisor:
  - University of Minnesota Undergraduate Supply Chain Case Competition (2013, 2015)
  - Supply Chain Management Society undergraduate student organization (2012 - 13)
  - Ohio State University Wall Street Journal Undergraduate Biz Quiz (2012 - 2015)
  - Michigan State University Graduate Supply Chain Challenge (2011)

## **ADVISING**

### **Doctoral Dissertation Committees**

- Anne Dohmen, 2023, *Leveraging Supply Chain Planning for Improved Supply Chain Performance*, placed at Michigan State University, committee member
- Thu (Jenny) Hoang, 2022, *Traceability as a Strategic Firm Capability with a Supply Chain Outlook*, placed at University of Nebraska at Omaha, committee member
- Yu (Jade) Chu, 2021, *Essays on Size Asymmetry in Supply Chain Disruptions*, placed at University of Northern Iowa, co-chair
- Matthew Jenkins, 2017, *Essays on the Role of Supply Chain Resource Orchestration and Supply Chain Knowledge in Improving Product Launch Performance in Emerging Markets*, placed at Georgia Southern University, committee member
- Anupam Kumar, 2014, *Green Rivalry and Performance*, placed at Howard University, committee member
- Anna Devlin, 2014, *The Effect of Behavioral Biases on Supply Chain Decisions*, placed at University of Alabama in Huntsville, committee member

## **INDUSTRY WORK EXPERIENCE**

### **Operations Management Intern, Ingersoll-Rand, summer 2005**

- Created forecasting models for products in the industrial equipment sector
- Conducted market analysis of competitor products in the industrial equipment sector

### **Procurement Analyst, CACI, 2001-2004**

- On-site analyst for the Missile Defense Agency, Department of Defense
- Developed pre-negotiation positions, wrote contract and contract modification documents, monitored contract performance and collaborated with contractors and other departments and agencies to resolve issues