

Huseyn Abdulla

308 Stokely Management Center, 916 Volunteer Blvd, Knoxville, TN 37996

 (415) 910-23-73,  habdulla@utk.edu,  www.huseynabdulla.com

ACADEMIC INTERESTS

- **Topics:** Sustainable Operations, Retail Operations, Behavioral Operations Management, Operations/Marketing Interface.
- **Methods:** Randomized Controlled Trials, Applied Econometrics and Causal Inference, Multivariate Statistics, Latent Variable Models.

ACADEMIC EXPERIENCE

- **Haslam College of Business, University of Tennessee** Knoxville, TN
Assistant Professor of Supply Chain Management Aug 2022 – Present

EDUCATION

- **Mays Business School, Texas A&M University** College Station, TX
Ph.D. in Business Administration (Operations Management) Aug 2017–May 2022
Dissertation Title: Essays on Consumer Return Policy Design
Co-Chairs: Michael Ketzenberg and James D. Abbey
- **University of California at Berkeley** Berkeley, CA
M.S. in Industrial Engineering & Operations Research May 2016
- **Qafqaz University** Baku, Azerbaijan
B.S. in Industrial Organization and Management Jun 2015

PUBLICATIONS

- [P1] **Abdulla, H.**, Abbey, J.D., Ketzenberg, M., 2022. How Consumers Value Retailer’s Return Policy Leniency Levers: An Empirical Investigation. *Production and Operations Management*, 31(4), 1719–1733.
- [P2] Oliva, R., **Abdulla, H.**, Gonçalves, P. 2022. Do Managers Overreact When in Backlog? Evidence of Scope Neglect from a Supply Chain Experiment. *Manufacturing & Service Operations Management*.
- [P3] **Abdulla, H.**, Ketzenberg, M., Abbey, J.D., 2019. Taking Stock of Consumer Returns: A Review and Classification of the Literature. *Journal of Operations Management*, 65(6), 560–605.
- Honorable Mention, 2020 Jack Meredith Best Paper Award, *Journal of Operations Management*.

WORKING PAPERS

- [W1] **Huseyn Abdulla**, James D. Abbey, A. Selin Atalay, Margaret G. Meloy. “Show, Don’t Tell: Education and Physical Exposure Effects in Remanufactured Product Markets”. Under review.
- [W2] Han Kyul Oh, **Huseyn Abdulla**, Rogelio Oliva. “The Return of the Behavioral Newsvendor: An Experimental Analysis of Consumer Return Policy Decisions”. Major revision.
- [W3] **Huseyn Abdulla**, James D. Abbey, Michael Ketzenberg, Gregory R. Heim. “Point of No Return? Anatomy of Restrictive Return Policy Changes and Consumer Reactions to Them”. Under review.
- [W4] **Huseyn Abdulla**, Seulchan Lee, Han K. Oh. “Examining Sustainability as a Service Model in Retail”. In preparation for submission.
- [W5] **Huseyn Abdulla**. “On the Impact of Remanufacturing on Consumer Attitude toward Vertical Product-line Extensions”. In preparation for submission.

AWARDS
AND
HONORS

- 2022 Reviewer Service Honorable Mention Award, Journal of Operations Management, 2022
- The Association of Former Students Distinguished Graduate Student Award for Research, Texas A&M University, 2022
- Dean's Outstanding Teaching by a Doctoral Student Award, Mays Business School, Texas A&M University, 2021
- Dean's Outstanding Research by a Doctoral Student Award, Mays Business School, Texas A&M University, 2020
- Mays Fellowship, Mays Business School, Texas A&M University, 2017 – 2022
- Mays Ph.D. Enhancement Fellowship, Mays Business School, Texas A&M University, 2017 – 2022
- Study Abroad Fellowship, The Ministry of Education of Azerbaijan Republic, 2015 – 2016
- Top Student Award and Valedictorian for the Class of 2015, Qafqaz University, 2015
- Scholarship for Undergraduate Studies, The Ministry of Education of Azerbaijan Republic, 2011 – 2015
- The Presidential Scholarship of Azerbaijan Republic, 2011 – 2015
- Merit-Based Scholarship for Undergraduate Students, State Oil Company of Azerbaijan Republic (SOCAR), 2011 – 2013
- Gold Medal for Outstanding Achievements in Education, The Ministry of Education of Azerbaijan Republic, 2011

CONFERENCE
TALKS

- Taking Stock of Consumer Returns: A Review and Classification of the Literature
 - 30th POMS Annual Conference, Washington, D.C., May 2019
 - 50th DSI Annual Conference, New Orleans, LA, November 2019
- How Consumers Value Retailer's Return Policy Leniency Levers: An Empirical Investigation
 - 31st POMS Annual Conference, Minneapolis, MN, Conference canceled amid COVID-19
 - 2020 INFORMS Annual Meeting, Virtual, Nov 2020
 - 51st DSI Annual Conference, Virtual, Nov 2020
- Show, Don't Tell: Education and Physical Exposure Effects in Remanufactured Product Markets
 - 31st POMS Annual Conference, Minneapolis, MN, Conference canceled amid COVID-19
 - 2020 INFORMS Annual Meeting, Virtual, Nov 2020
 - 51st DSI Annual Conference, Virtual, Nov 2020
 - 2021 INFORMS Annual Meeting, Anaheim, CA, Oct 2021
 - 52nd DSI Annual Conference, Virtual, Nov 2021
 - 32nd POMS Annual Conference, Virtual, April 2022
- Point of No Return? Anatomy of Restrictive Return Policy Changes and Consumer Reactions to Them
 - 32nd POMS Annual Conference, Virtual, April 2022
- Do Managers Overreact When in Backlog? Evidence of Scope Neglect from a Supply Chain Experiment
 - 32nd POMS Annual Conference, Virtual, April 2022

TEACHING
EXPERIENCE

- **Instructor**
SCM 414 – Manufacturing and Service Operations Management
Haslam College of Business, University of Tennessee

Fall 2022

• **Instructor**

Spring 2021, Fall 2021

SCMT 489 – Sustainable Operations
Mays Business School, Texas A&M University
Course Evaluation: 4.57/5.00 (Spring 2021), 4.50/5.00 (Fall 2021)
Developed the course as a new elective offering.

• **Instructor**

Spring 2020

SCMT 364 – Operations Management
Mays Business School, Texas A&M University
Course Evaluation: 4.79/5.00

GRADUATE
COURSEWORK

- **Ph.D Seminars:** Closed-Loop Supply Chain Management, Retail Operations, Empirical Research in Operations Management, Operations Strategy, Combinatorial and Discrete Optimization, Process Theories in Operations Management, Qualitative Methods in Information Systems Research.
- **Empirical Methods Courses:** Advanced Research Methods in Management (Mediation, Moderation, and Conditional Process Analysis), Multivariate Analysis and Statistical Learning, Mathematical Statistics, Categorical Data Analysis, Theory of SEM, Applied Econometric Methods, Applied Econometrics and Causal Inference, Experimental Economics (audited).
- **Analytical Methods Courses:** Applied Mathematical Programming, Nonlinear and Dynamic Programming, Stochastic Processes, Microeconomic Theory.

SERVICE

- Editorial Review Board member, *Journal of Operations Management*.
- Ad-hoc reviewer, *Production and Operations Management*, *Decision Sciences*.
- Session chair, POMS 2020, 2022, DSI 2020, 2021 Conferences.
- Reviewer, DSI Annual Meeting (2018, 2019, 2020), MSOM Conference (2022) submissions.
- Judge, Humana – Mays Healthcare Analytics Case Competition 2018, 2020.

PROFESSIONAL
AFFILIATIONS

- Production and Operations Management Society (POMS), The Institute for Operations Research and the Management Sciences (INFORMS), Decision Sciences Institute (DSI), Academy of Management (AOM).

PROFESSIONAL
EXPERIENCE

- BP, Health, Safety & Environment Intern, Summer 2014, Baku, Azerbaijan.
- Uyumsoft Information Systems and Technologies, ERP Systems Implementation Intern, Summer 2013, Istanbul, Turkey.

SKILLS

- Software: STATA, SPSS, R, PROCESS/MEMORE, Qualtrics, AMPL, \LaTeX
- Language: English (fluent), Turkish (fluent), Russian (elementary), Azerbaijani (native)

REFERENCES

- Available upon request.